

Delivering Excellence Every Day



**MIAMI-DADE
CORRECTIONS & REHABILITATION DEPARTMENT**

**INMATE GRIEVANCE REPORT
FY 2008-09
FOURTH QUARTER
(Q4)
TIMOTHY P. RYAN
DIRECTOR**

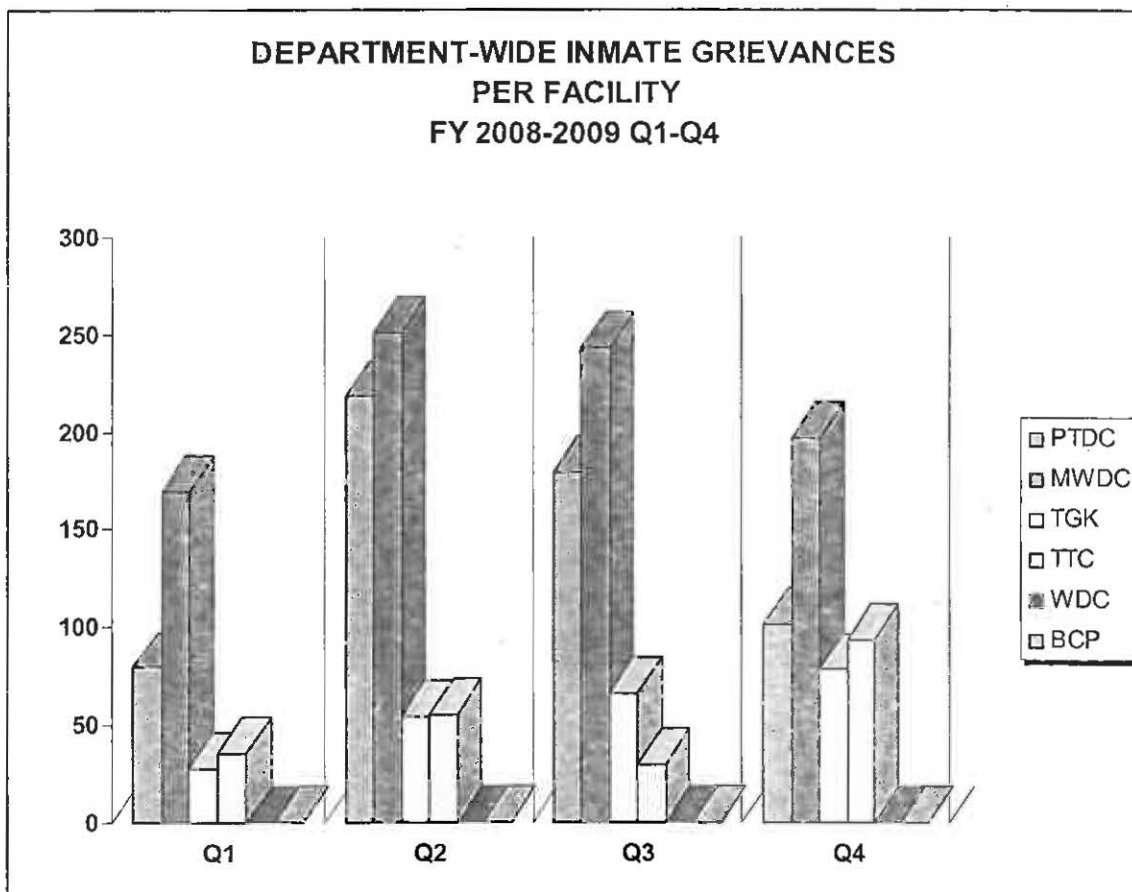


INMATE GRIEVANCES REPORT BRIEFING
Fiscal Year 2008-2009 Q1-Q4

INTRODUCTION

For FY 2008-2009, there were 1,874 inmate grievances reported (an average of 5 per day and 156 per month). The number of inmate grievances reported in Q4 was 469 (an average of 5 per day and 156 per month). When making comparisons among fiscal quarters, in Q4 there was a 10% decrease from Q3 (517), there was a 19% decrease from Q2 (578), and a 52% increase from Q1 (310). There were 121 more inmate grievances reported this fiscal year than in FY 2007-2008 (1,753), which is a 7% increase.

The inmate grievances rate per 100 inmates decreased by 10% in Q4 (2.6) when compared to Q3 (2.9), decrease by 15% when compared to Q2 (3.06), and increased by 75% when compared to Q1 (1.49) (FY 2008-2009 ADP= 6,299). January had the most grievances reported with 211 (35% over the monthly average), while December had the lowest with 97 (38% under the monthly average). The inmate grievances rate per 100 inmates in FY 2008-2009 (2.5) increased by 19% when compared to FY 2007-2008 (2.1). The chart below depicts the amount of inmate grievances per facility per quarter.





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INMATE GRIEVANCES REPORT BRIEFING
Fiscal Year 2008-2009 Q1-Q4

The top five category types of inmate grievances reported make up 69% of all inmate grievances. The top five category types of inmate grievances reported in FY 2008-2009 and Q4 are as follows:

FY 2008-2009 Q1-Q4 (1,874)

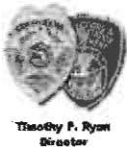
RANK	GRIEVANCE TYPE	PERCENTAGE*	COUNT
1.	Medical care	26%	503
2.	Miscellaneous	15%	245
3.	Food Services	11%	214
4.	Staff complaints	9%	160
5.	Facility operations	8%	150
	FY 2008-2009 PROPORTION TOTAL	69%	1,272

*Percentages are rounded to the nearest whole number.

FY2008-2009 Q4 (469)

RANK	GRIEVANCE TYPE	PERCENTAGE*	COUNT
1.	Medical care	32%	149
2.	Food services	14%	65
3.	Facility operations	10%	48
4.	Commissary	7%	35
5.	Staff complaints	7%	32
	Q4 PROPORTION TOTAL	77%	329

*Percentages are rounded to the nearest whole number.



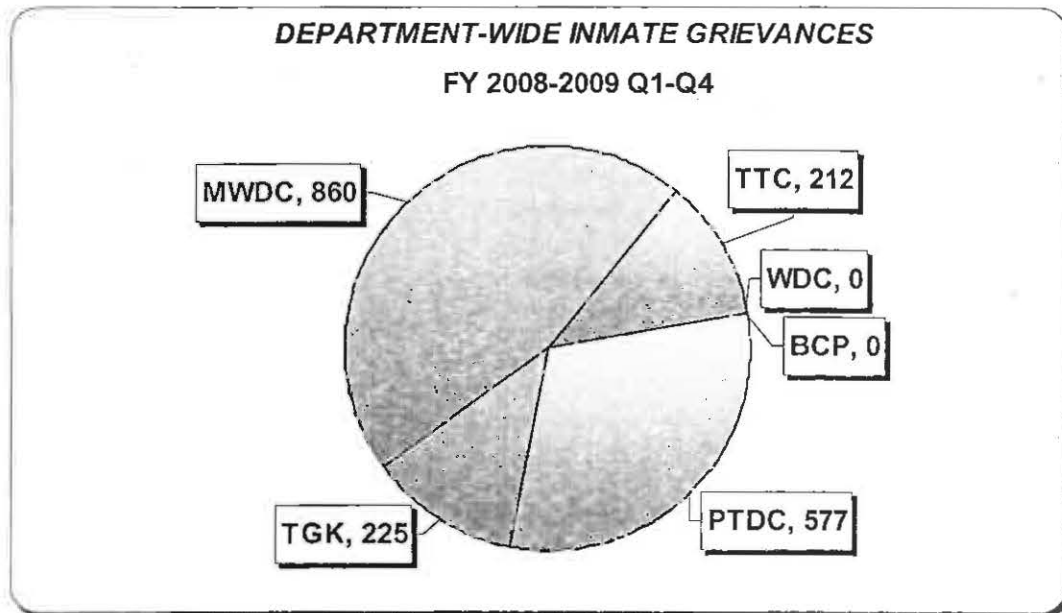
INMATE GRIEVANCES REPORT BRIEFING
Fiscal Year 2008-2009 Q1-Q4

Percent of total inmate grievances in FY 2008-2009 per facilities are as follows:

FY 2008-2009 Q1-Q4 (1,874)

RANK	FACILITY	PERCENTAGE*	COUNT
1.	MWDC	47%	860
2.	PTDC	30%	577
3.	TGK	12%	225
4.	TTC	12%	212
5.	WDC	0%	0
6.	BCP	0%	0

*Percentages are rounded to the nearest whole number.





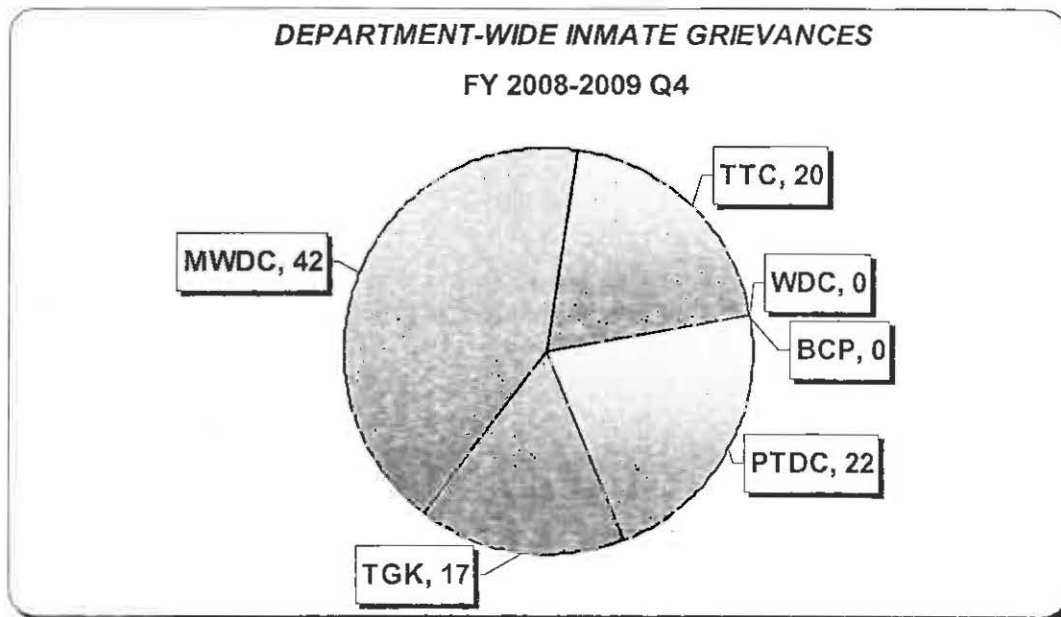
INMATE GRIEVANCES REPORT BRIEFING
Fiscal Year 2008-2009 Q1-Q4

Percent of total inmate grievances in Q4 per facilities are as follows:

FY2008-2009 Q4 (469)

RANK	FACILITY	PERCENTAGE*	COUNT
1.	MWDC	42%	197
2.	PTDC	22%	101
3.	TGK	17%	78
4.	TTC	20%	93
5.	WDC	0%	0
6.	BCP	0%	0

*Percentages are rounded to the nearest whole number.



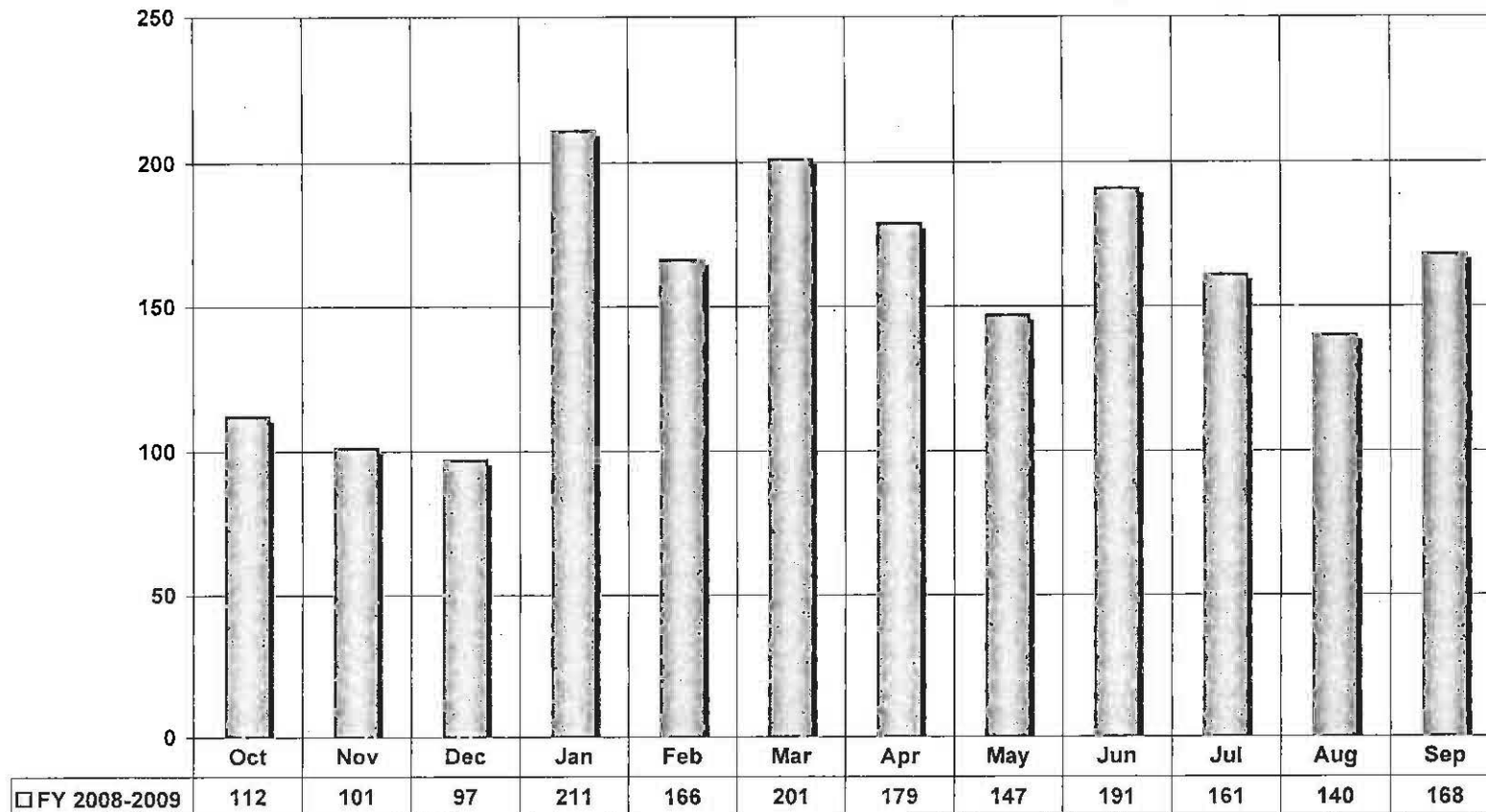
Source: Primary Indicator Report Network (11/04/2009)



MIAMI-DADE CORRECTIONS AND REHABILITATION DEPARTMENT



DEPARTMENT-WIDE INMATE GRIEVANCES FY 2008-2009



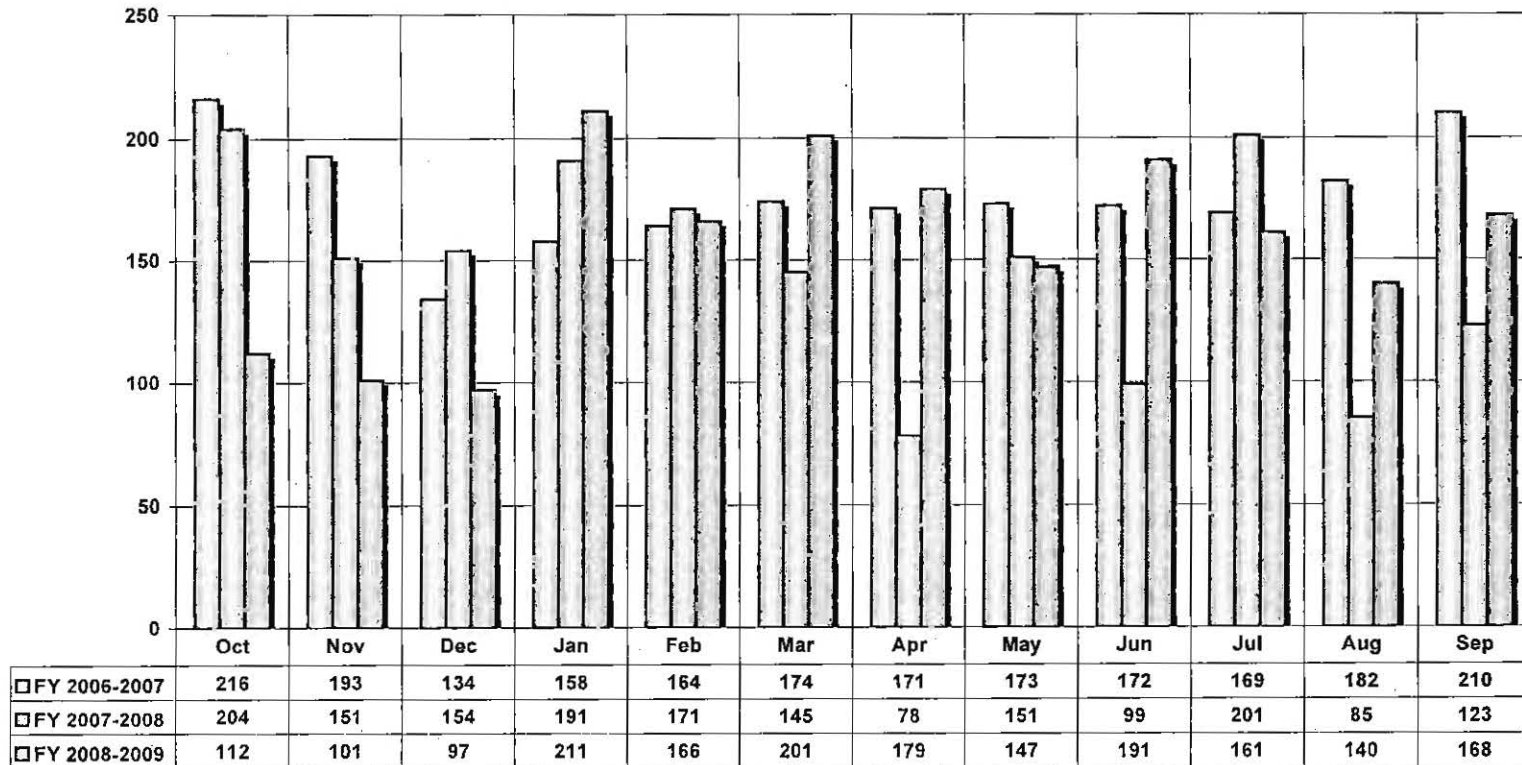


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MIAMI-DADE CORRECTIONS AND REHABILITATION DEPARTMENT



DEPARTMENT-WIDE INMATE GRIEVANCES YEARLY COMPARISON

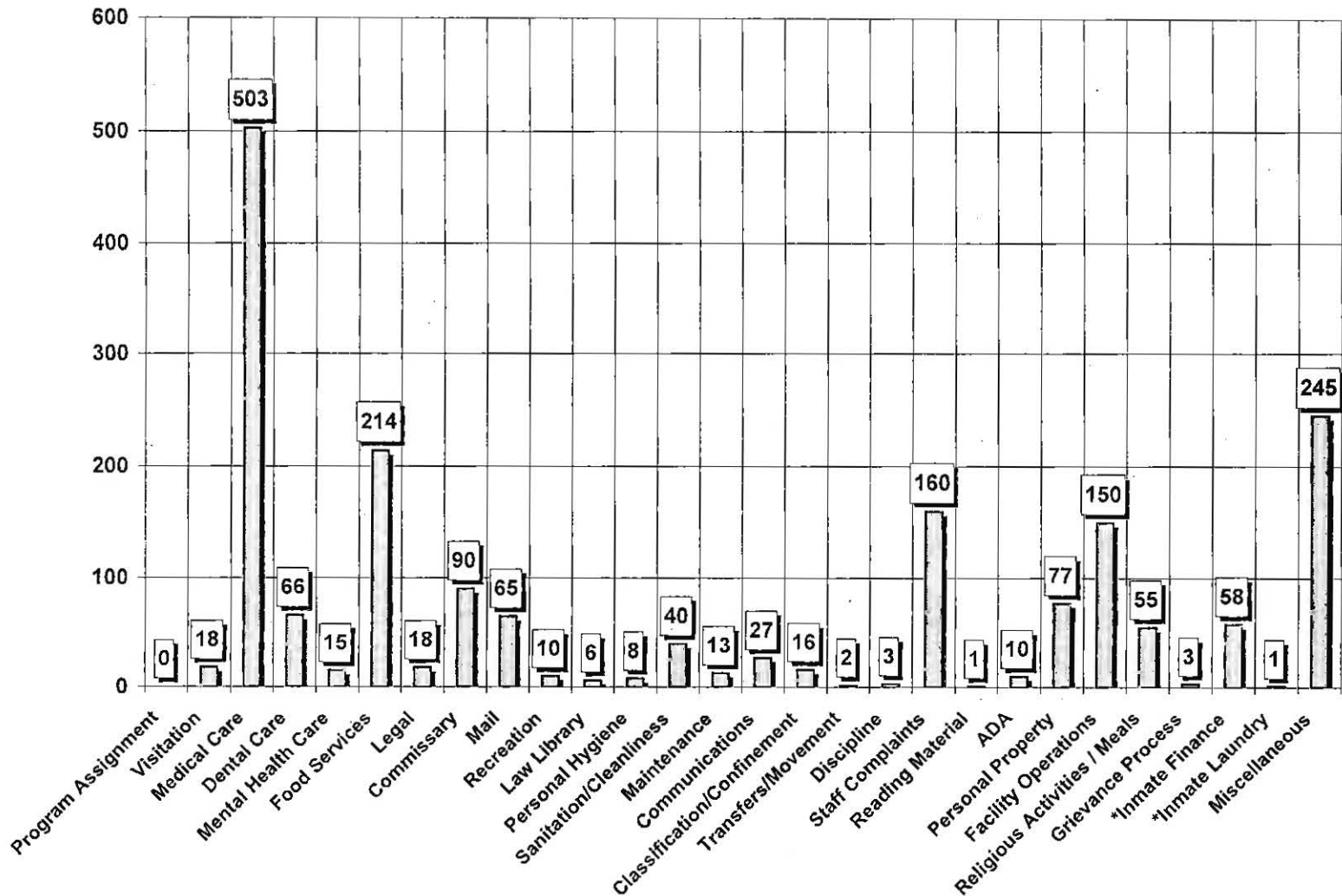




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DEPARTMENT-WIDE INMATE GRIEVANCES BY TYPE FY 2008-2009 Q1-Q4



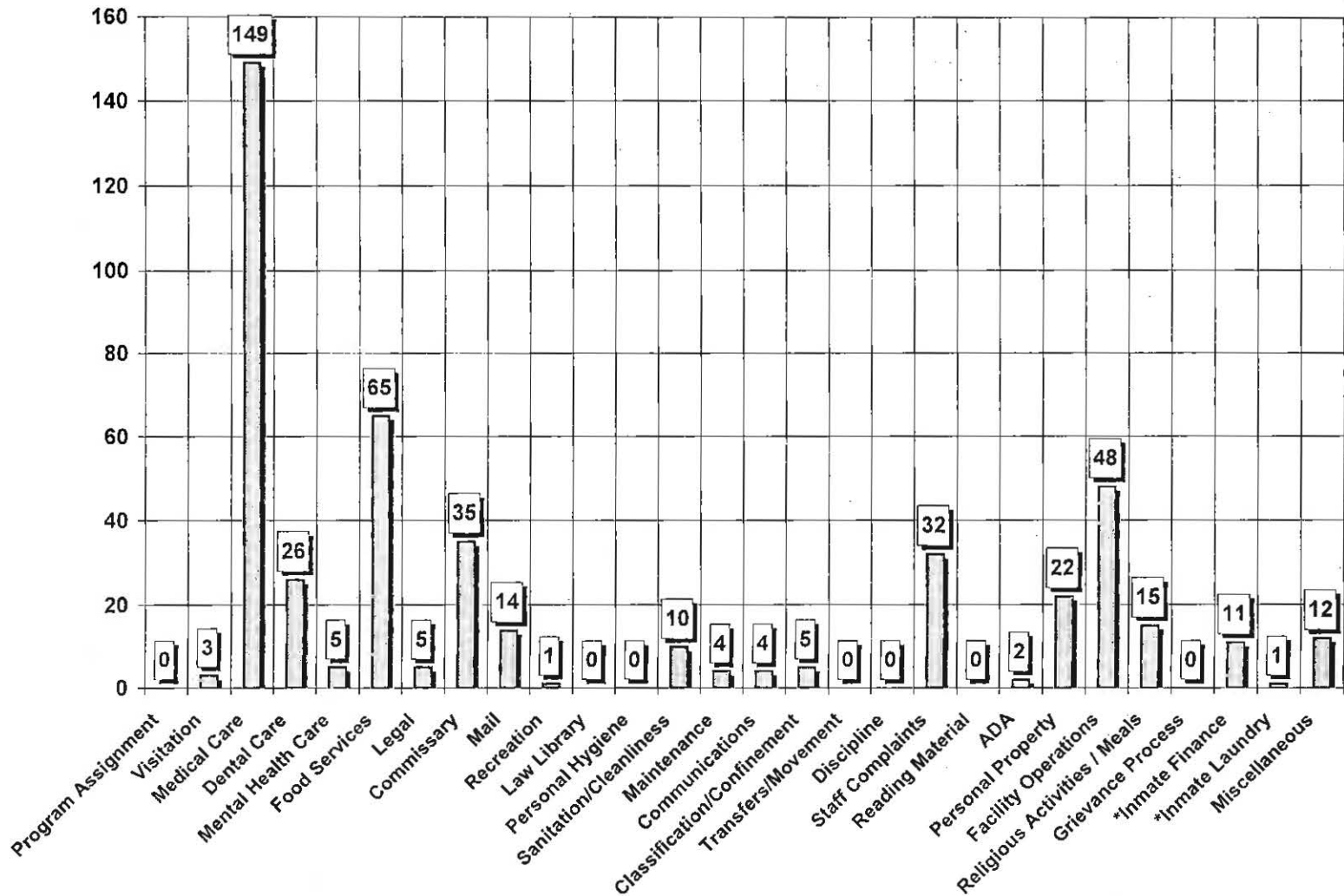
*Totals collected from January 2009.



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DEPARTMENT-WIDE INMATE GRIEVANCES BY TYPE FY 2008-2009 Q4



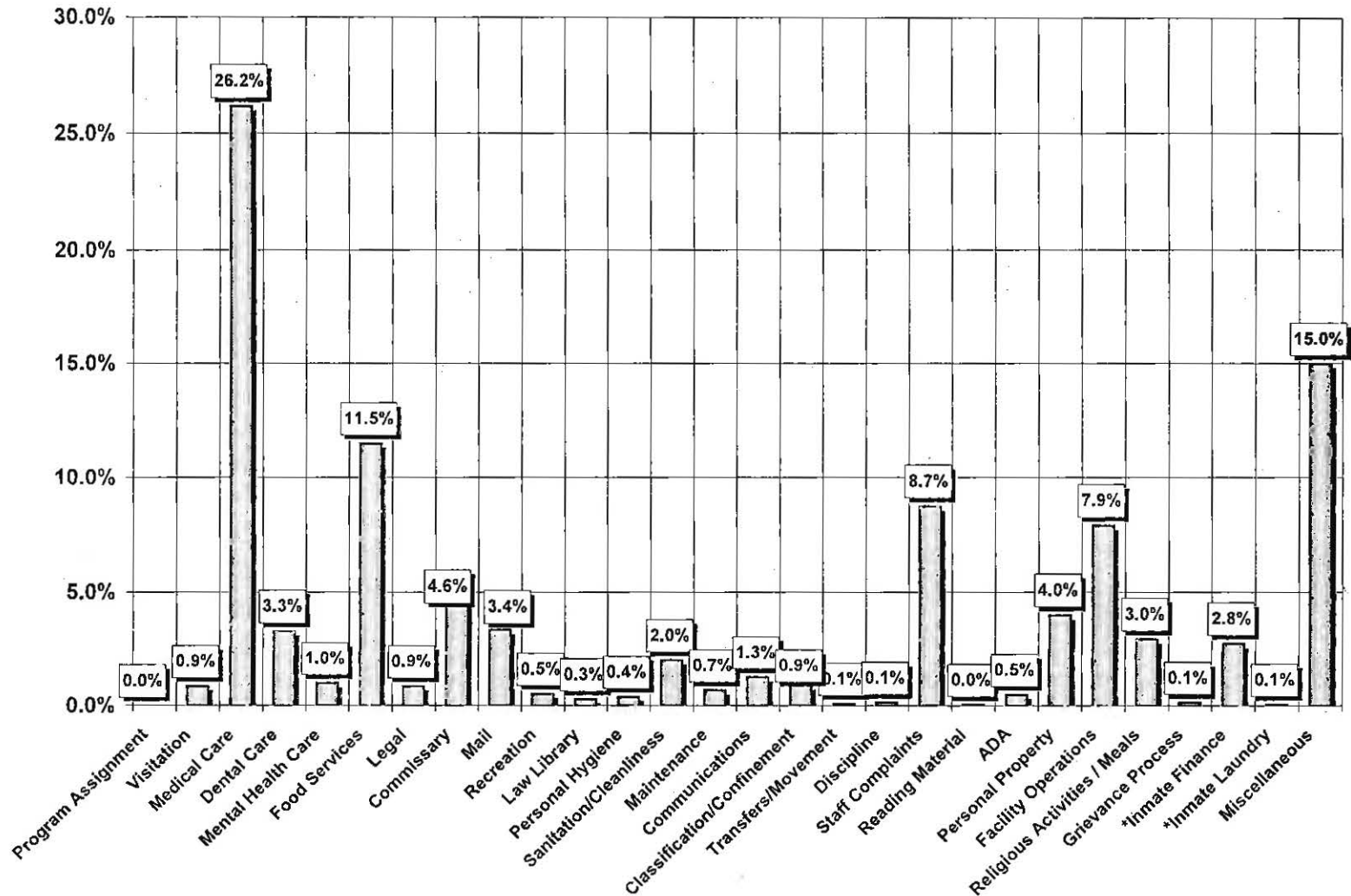
*Totals collected from January 2009.



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DEPARTMENT-WIDE PERCENTAGE OF INMATE GRIEVANCES BY TYPE FY 2008-2009 Q1-Q4



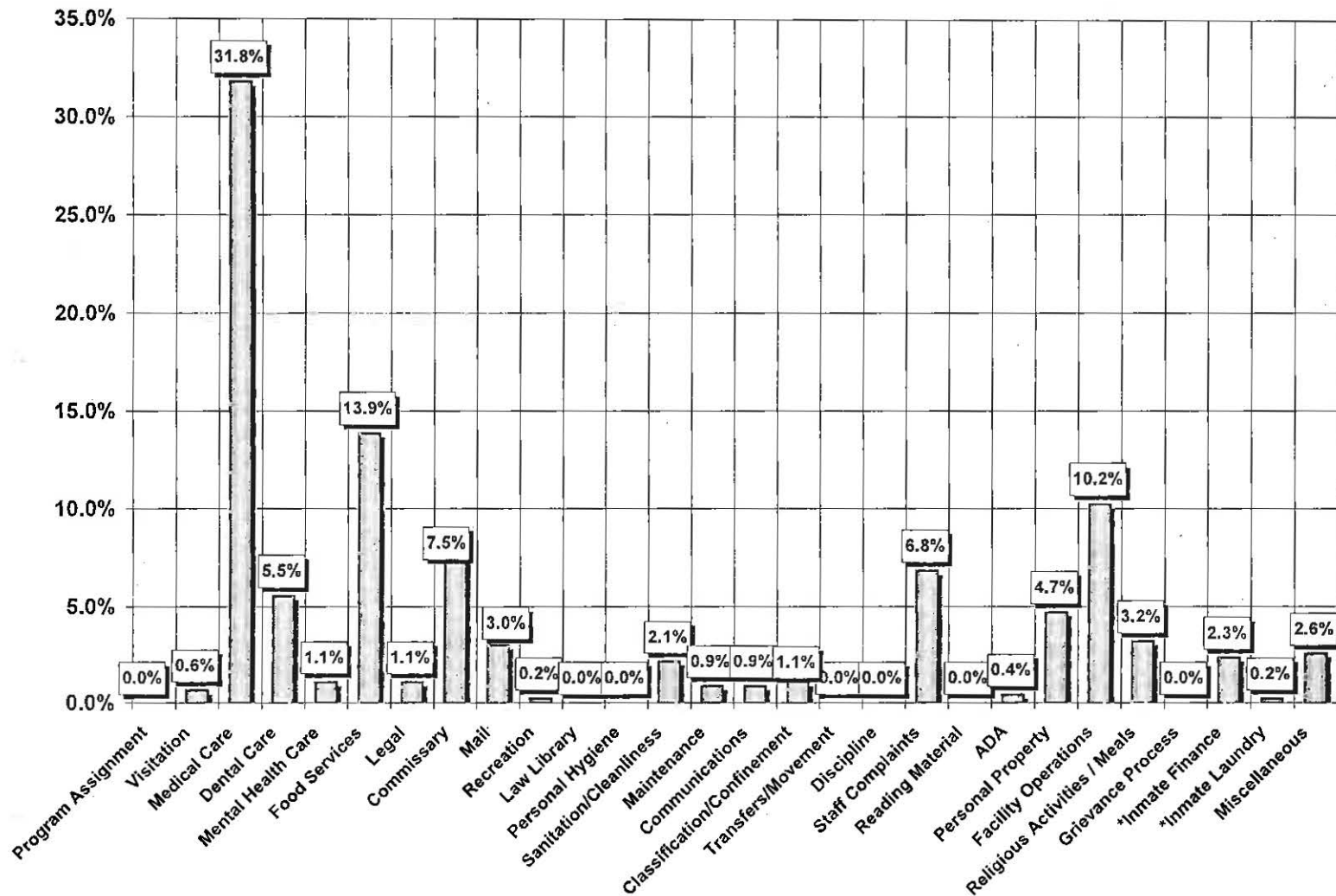
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DEPARTMENT-WIDE PERCENTAGE OF INMATE GRIEVANCES BY TYPE FY 2008-2009 Q4



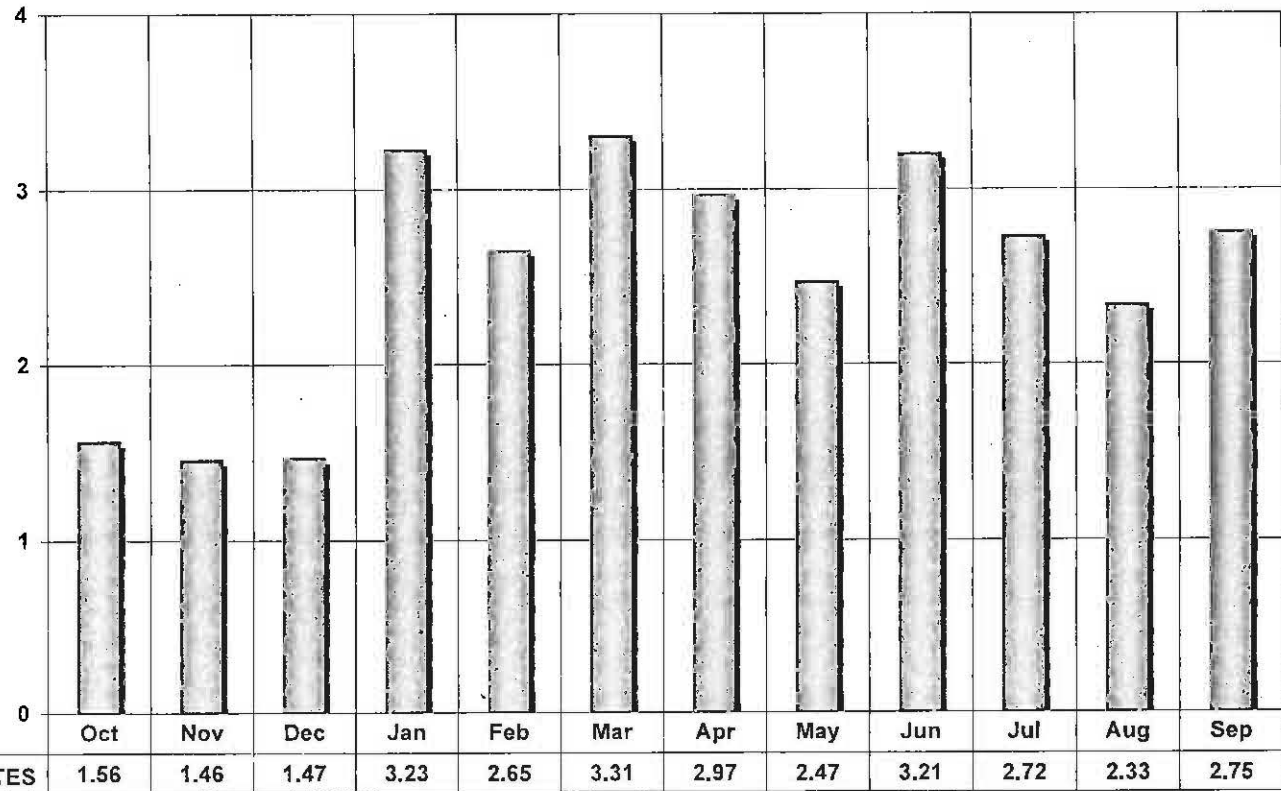
*Totals collected from January 2009.



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DEPARTMENT-WIDE INMATE GRIEVANCES PER 100 INMATES FY 2008-2009 Q1-Q4



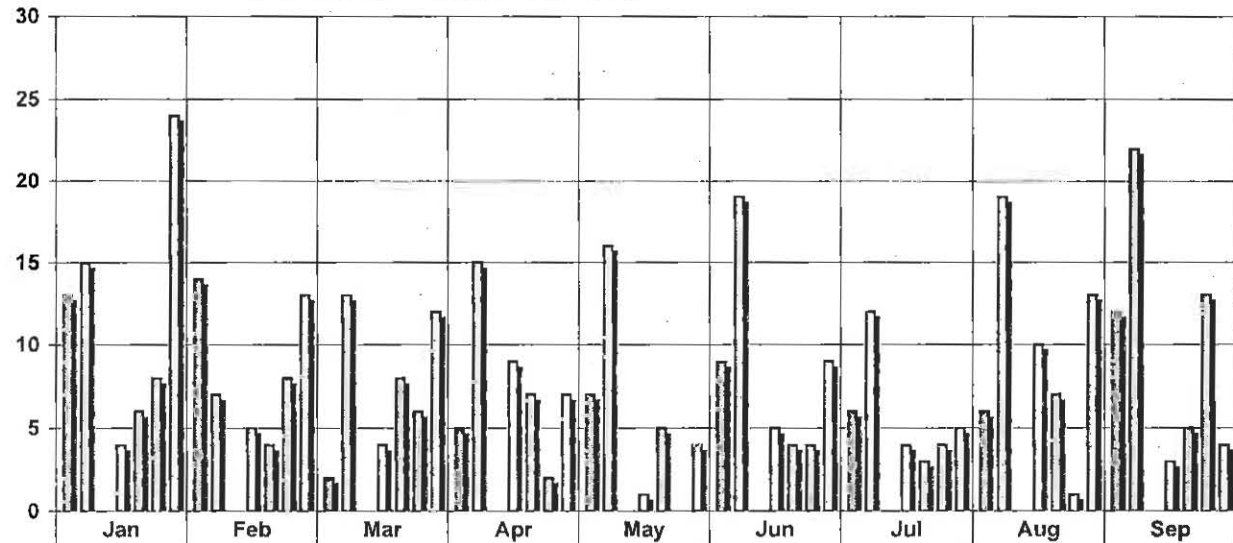
□ GRIEVANCE RATE PER 100 INMATES



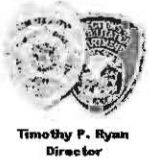
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MEDICAL CARE SUB-CATEGORIES INMATE GRIEVANCES FY 2008-2009 Q1-Q4



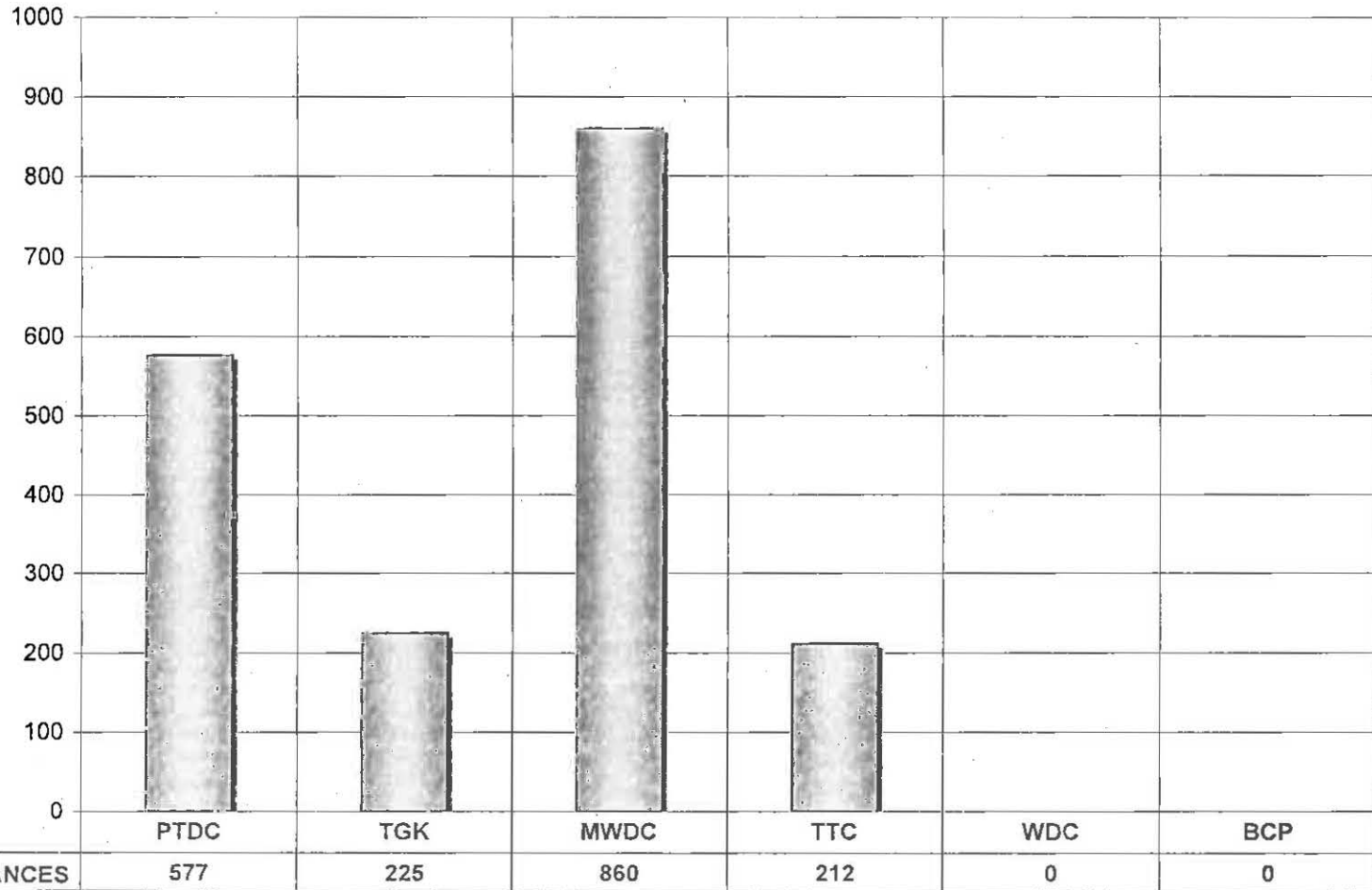
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
☑ MEDICATION	13	14	2	5	7	9	6	6	12
☐ SICK CALL	15	7	13	15	16	19	12	19	22
☐ CHEST PAIN	0	0	0	0	0	0	0	0	0
☐ MEDICAL DIET	4	5	4	9	1	5	4	10	3
☐ COMPLAINTS AGAINST MEDICAL STAFF	6	4	8	7	5	4	3	7	5
☑ MEDICAL ILLNESS	8	8	6	2	0	4	4	1	13
☐ MEDICAL OTHER	24	13	12	7	4	9	5	13	4



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INMATE GRIEVANCES PER FACILITY FY 2008-2009 Q1-Q4

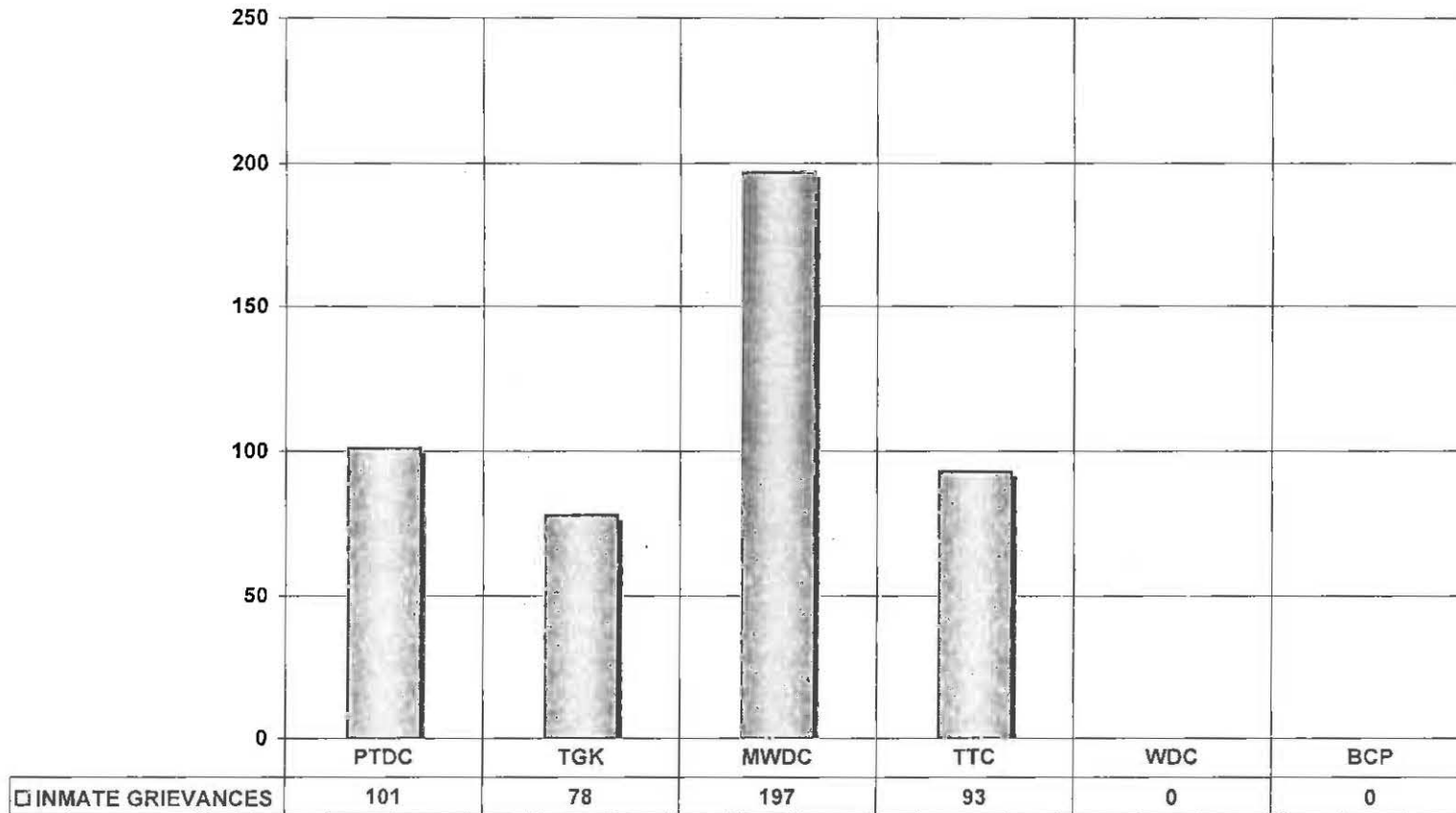




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INMATE GRIEVANCES PER FACILITY FY 2008-2009 Q4



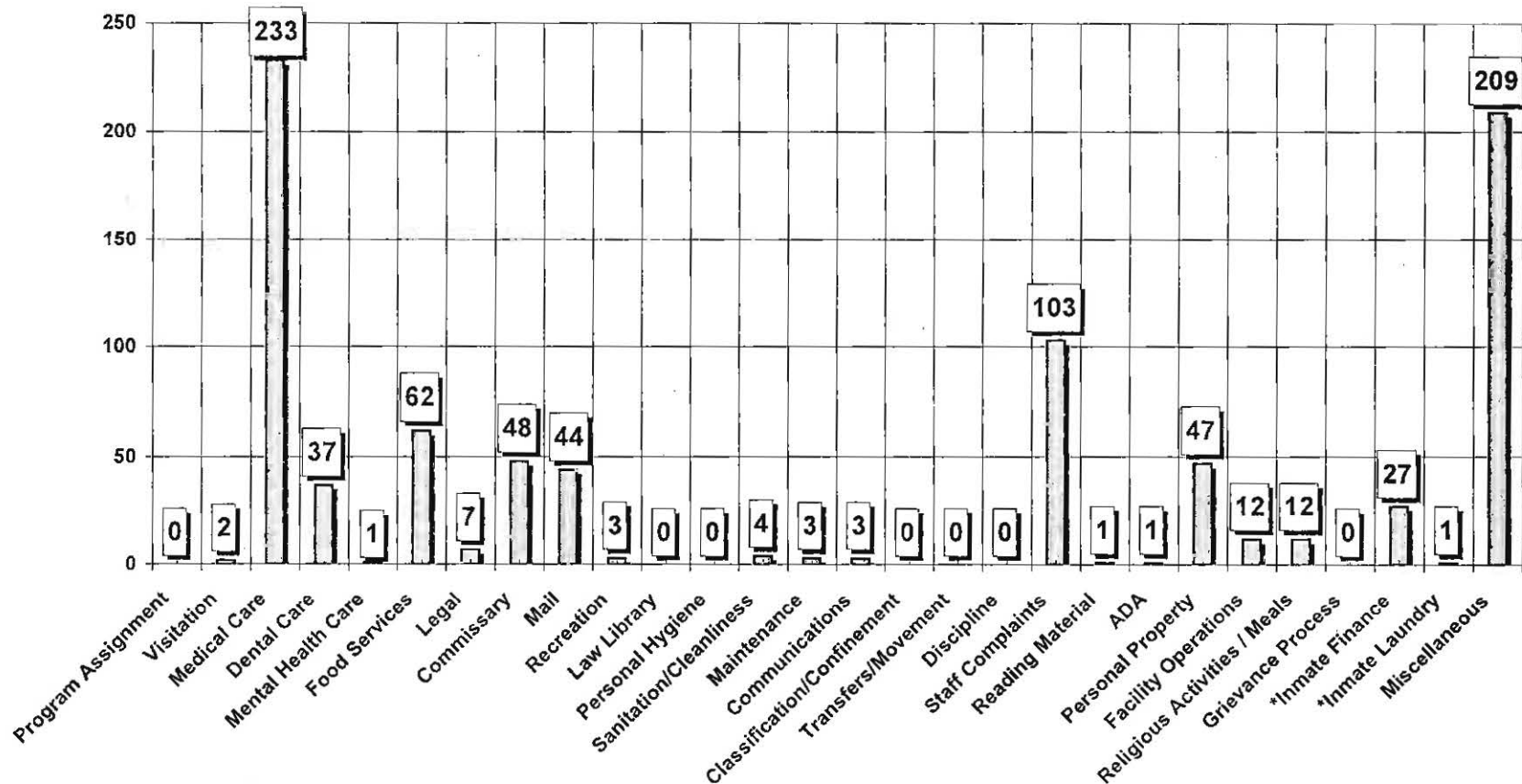


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METRO WEST DETENTION CENTER INMATE GRIEVANCES FY 2008-2009 Q1-Q4



*Totals collected from January 2009.

Prepared by MDCR Policy and Planning Bureau, RED Unit, 11/6/2009

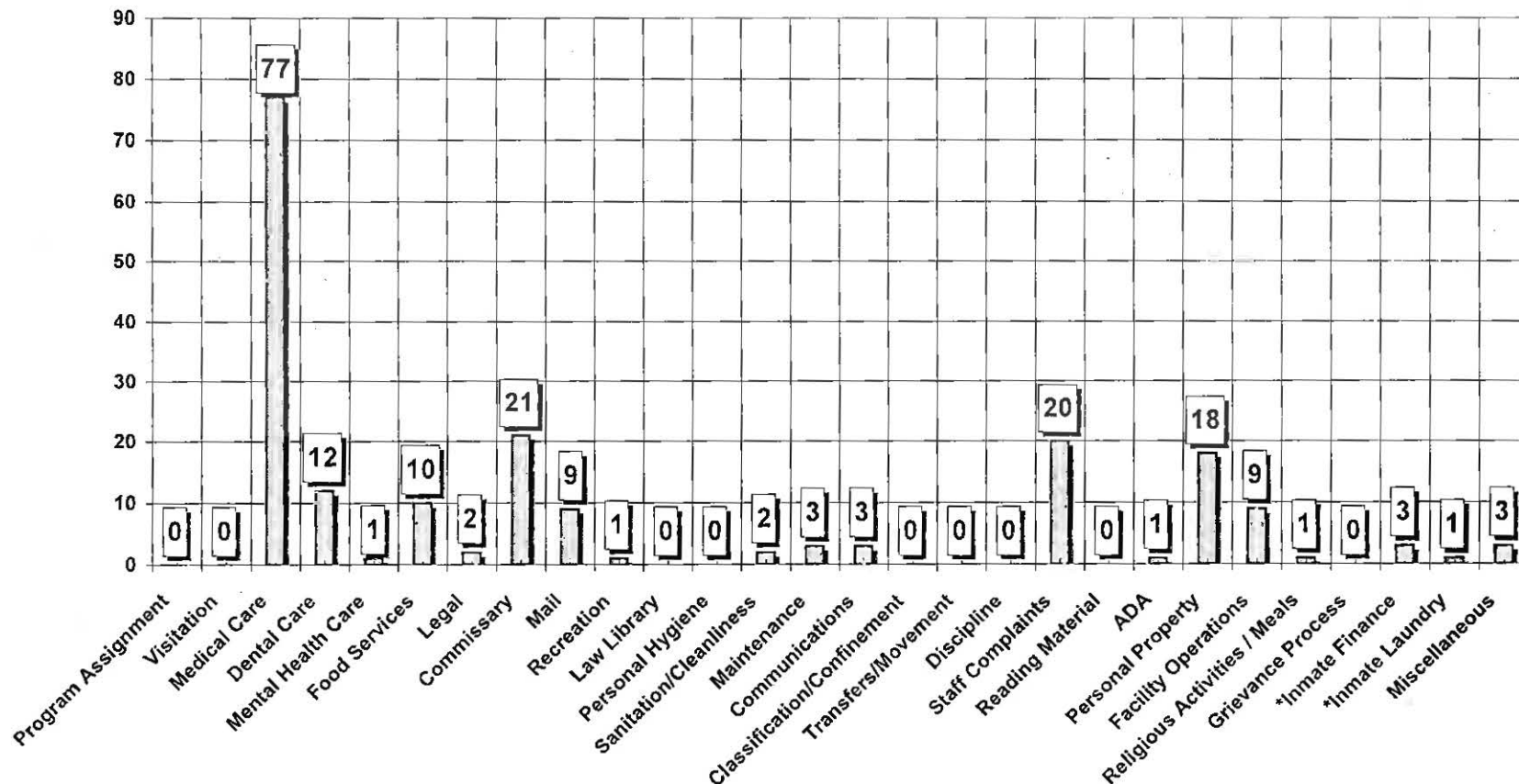


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METRO WEST DETENTION CENTER INMATE GRIEVANCES FY 2008-2009 Q4



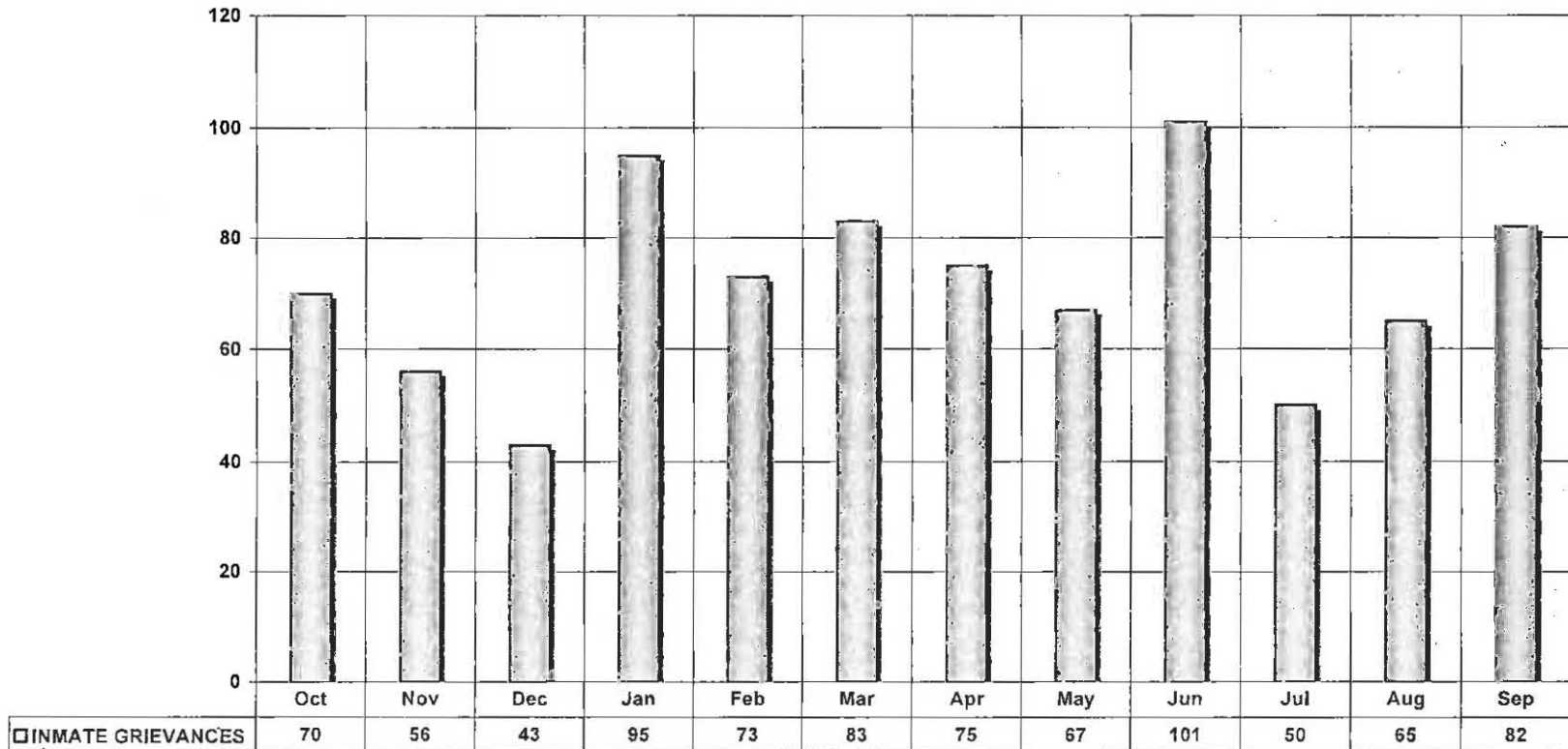
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MIAMI-DADE CORRECTIONS AND REHABILITATION DEPARTMENT



METRO WEST DETENTION CENTER INMATE GRIEVANCES FY 2008-2009 Q1-Q4

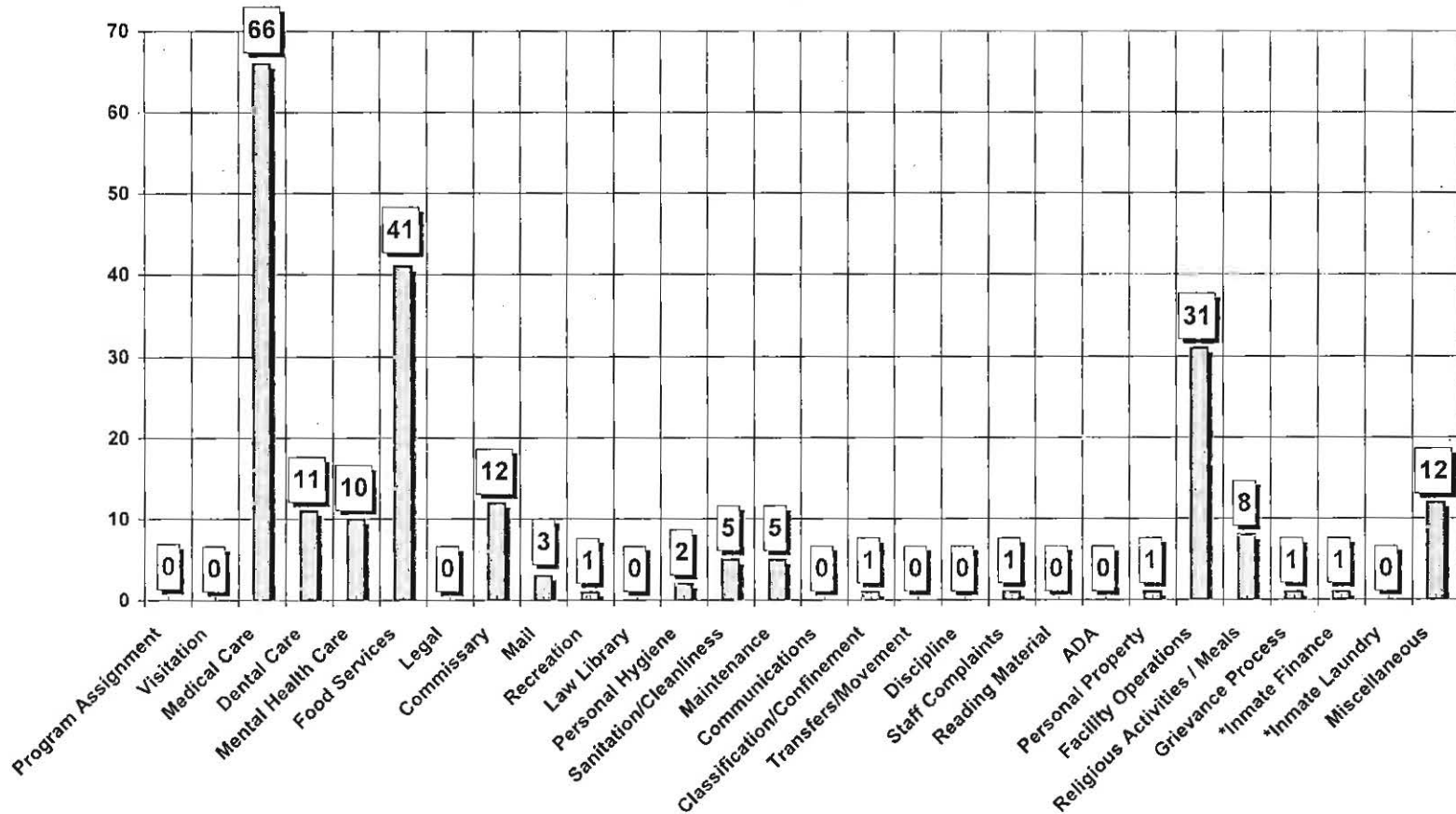




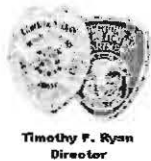
MIAMI-DADE CORRECTIONS AND REHABILITATION DEPARTMENT



TRAINING & TREATMENT CENTER INMATE GRIEVANCES FY 2008-2009 Q1-Q4



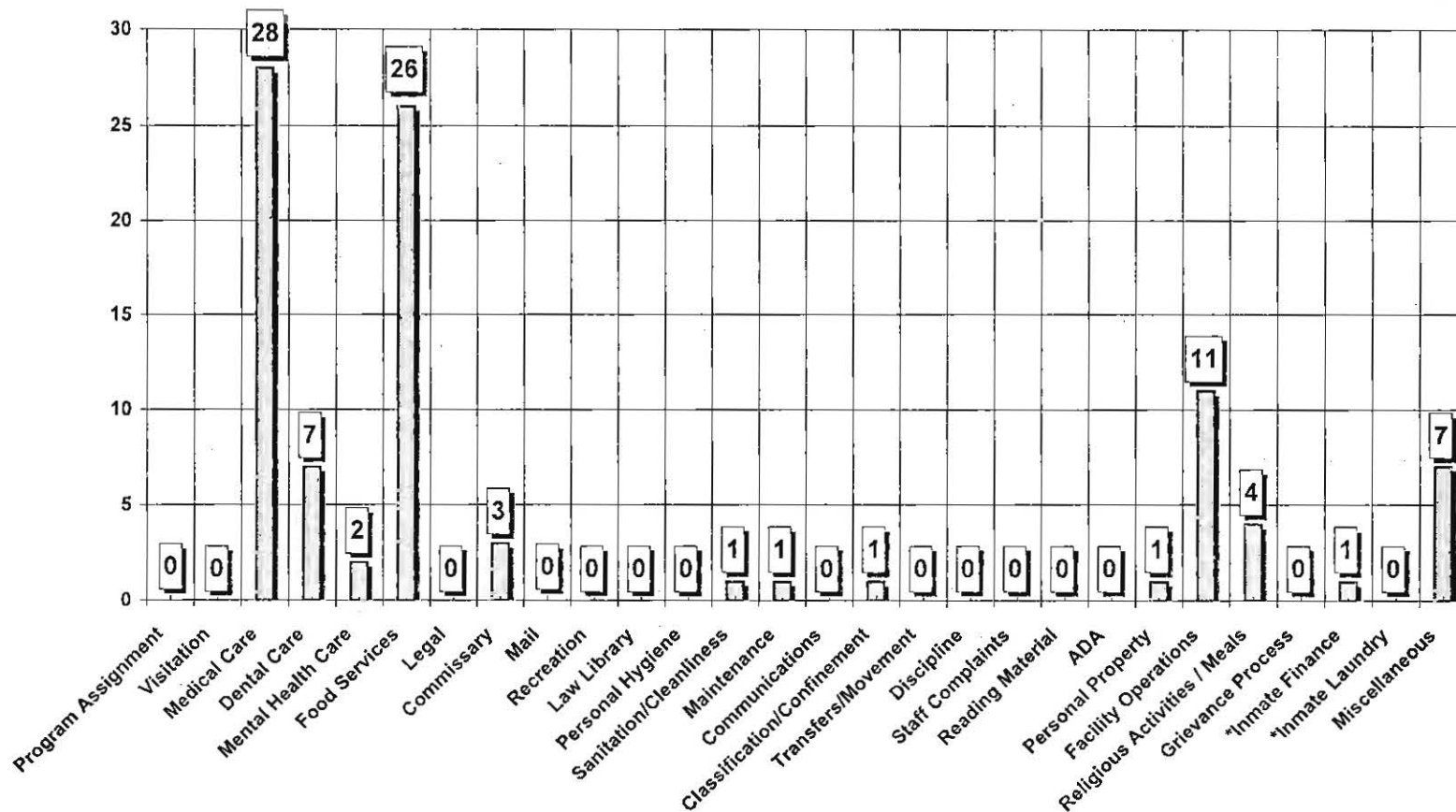
*Totals collected from January 2009.



MIAMI-DADE CORRECTIONS AND REHABILITATION DEPARTMENT



TRAINING & TREATMENT CENTER INMATE GRIEVANCES FY 2008-2009 Q4



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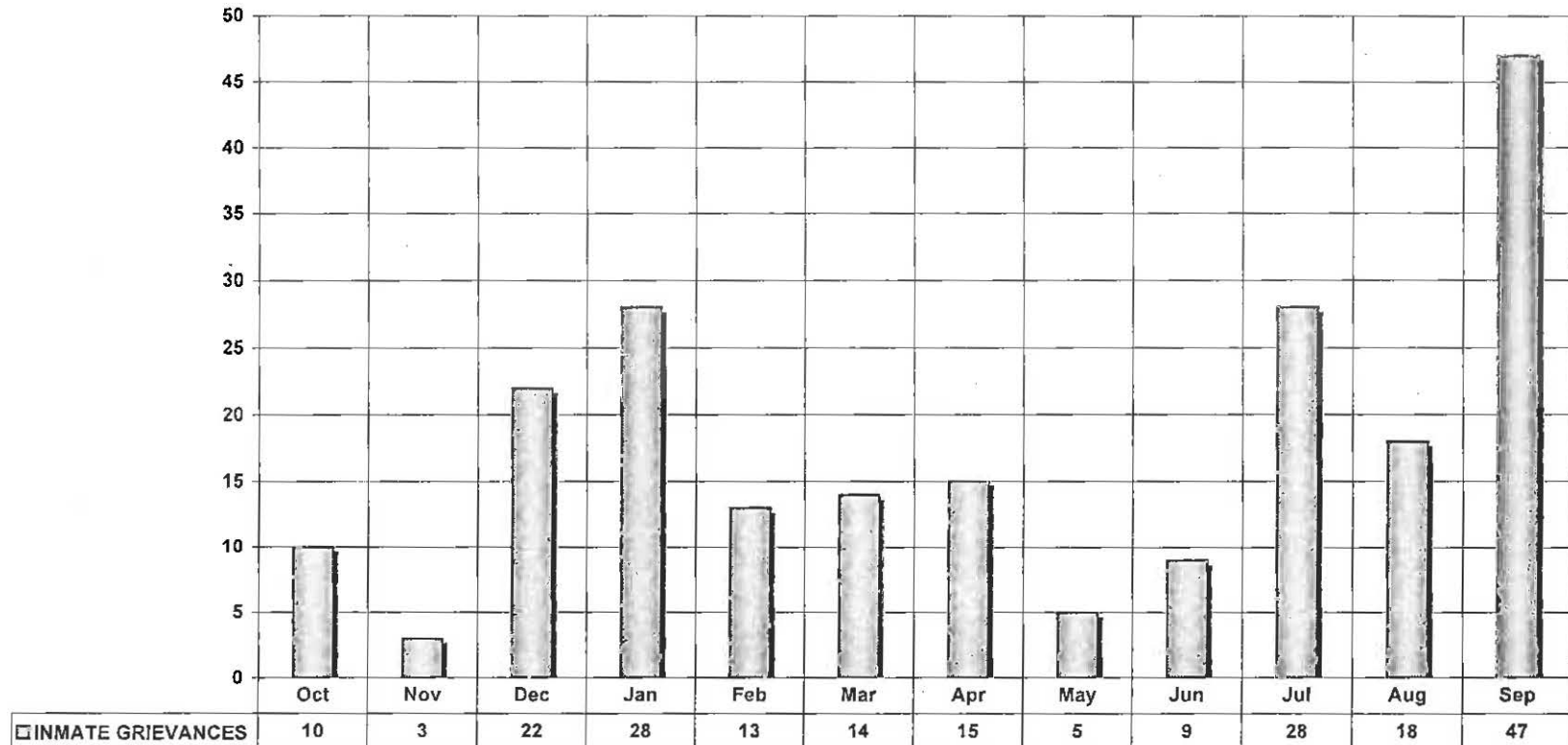


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MIAMI-DADE CORRECTIONS AND REHABILITATION DEPARTMENT



TRAINING & TREATMENT CENTER INMATE GRIEVANCES FY 2008-2009 Q1 THRU Q4

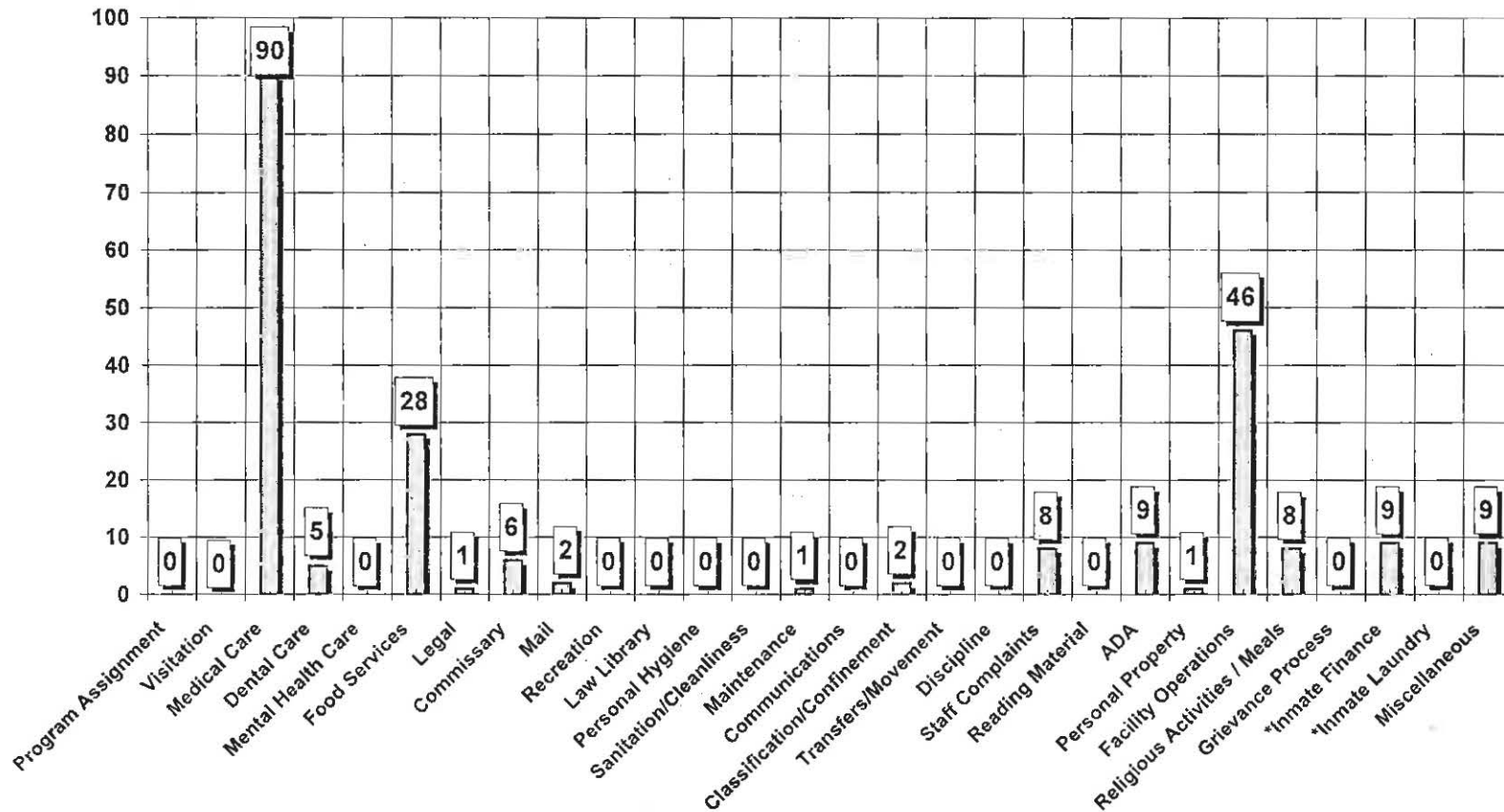




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TURNER GUILFORD KNIGHT CORRECTIONAL CENTER INMATE GRIEVANCES FY 2008-2009 Q1-Q4



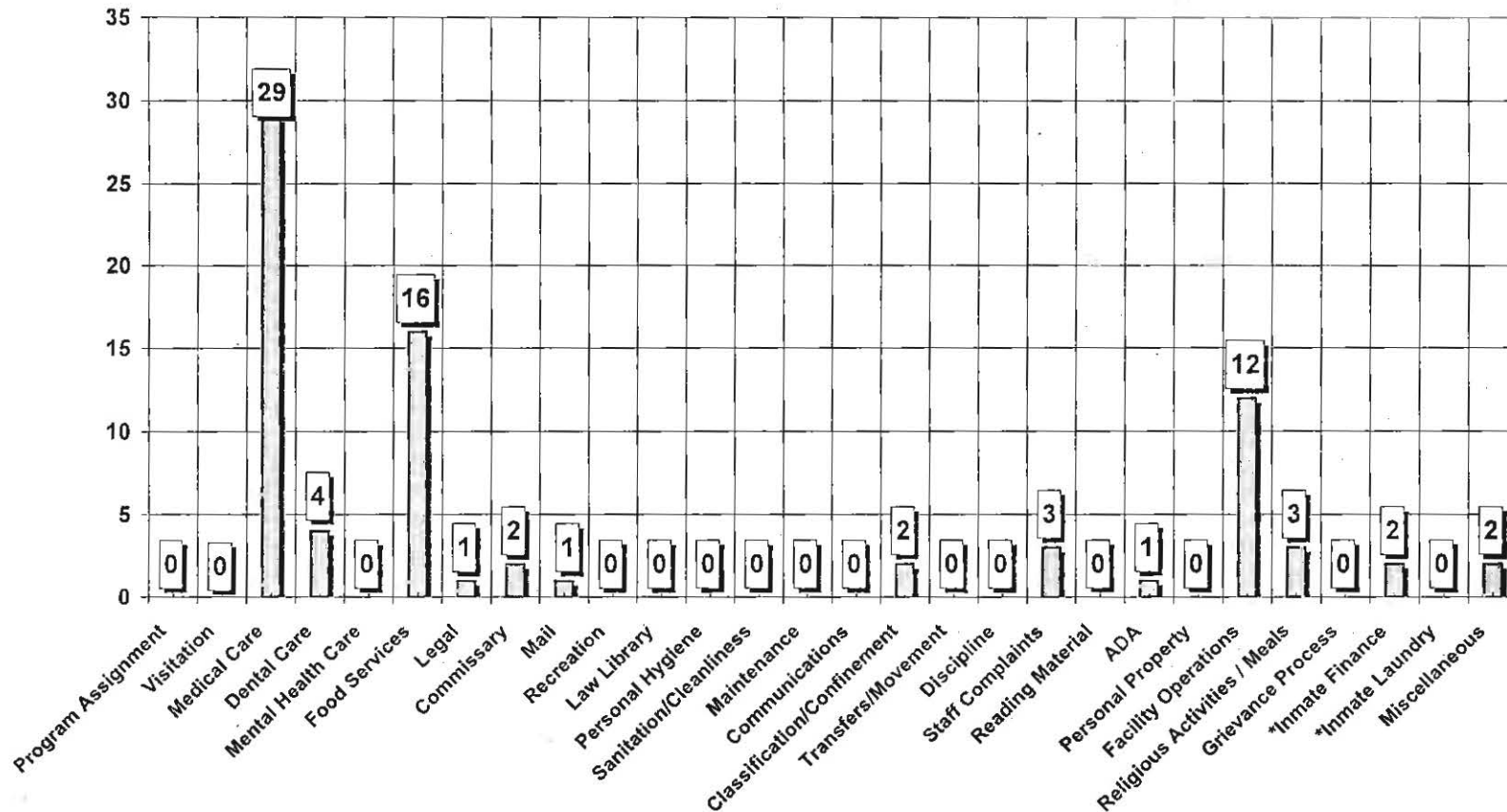
*Totals collected from January 2009.



MIAMI-DADE CORRECTIONS AND REHABILITATION DEPARTMENT



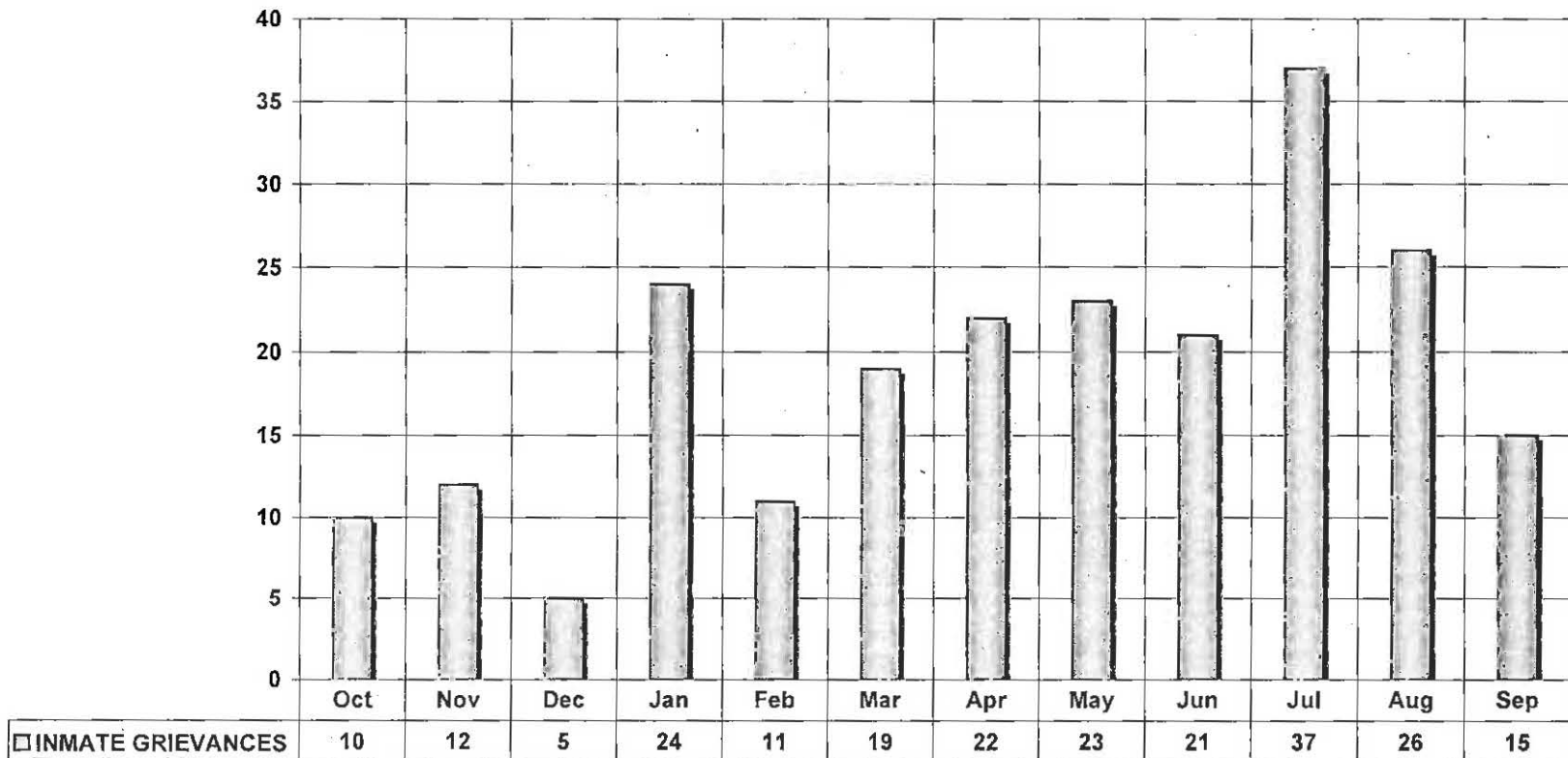
TURNER GUILFORD KNIGHT CORRECTIONAL CENTER INMATE GRIEVANCES FY 2008-2009 Q4



*Totals collected from January 2009.



**TURNER GUILFORD KNIGHT CORRECTIONAL CENTER
INMATE GRIEVANCES
FY 2008-2009 Q1-Q4**

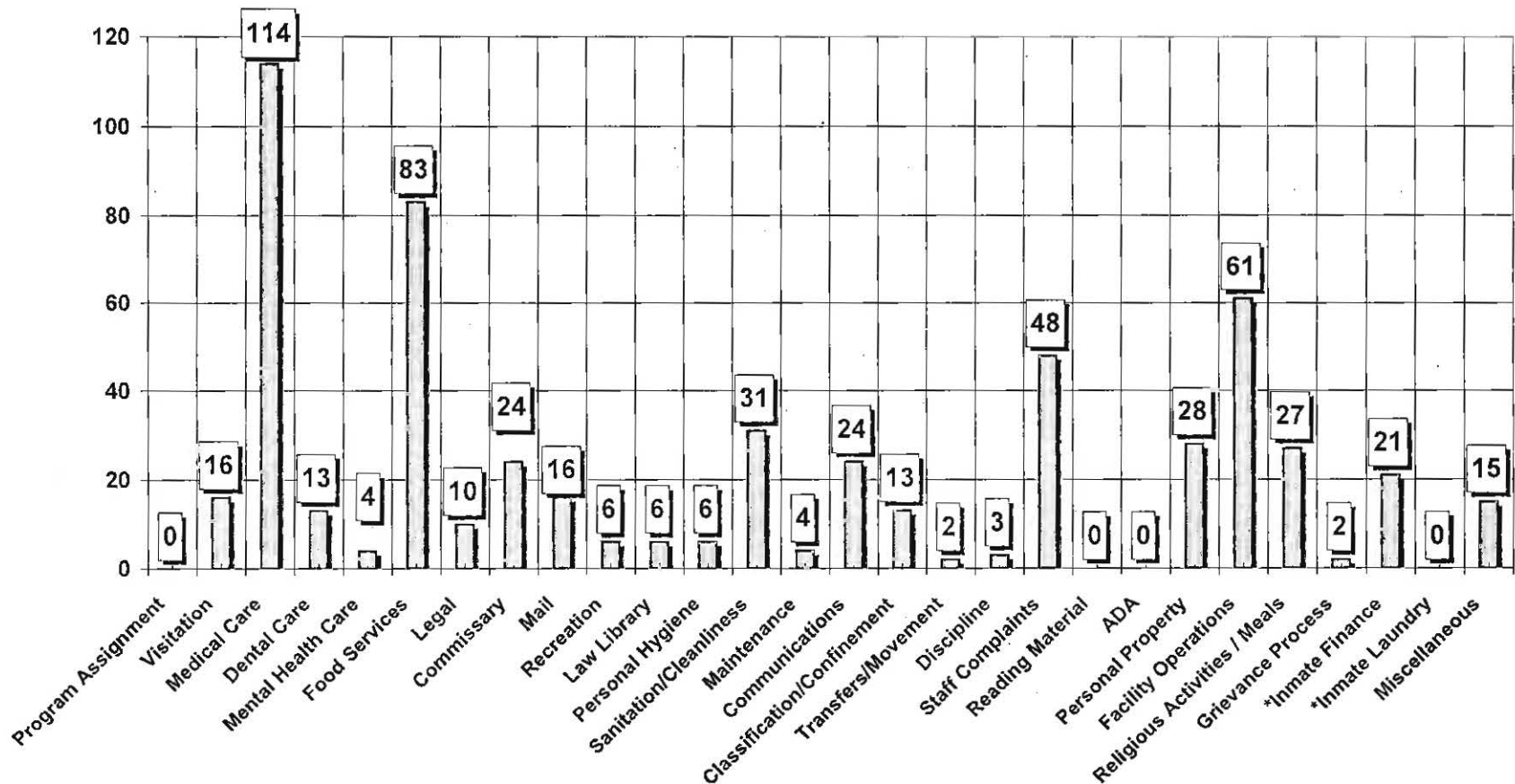




MIAMI-DADE CORRECTIONS AND REHABILITATION DEPARTMENT



PRE-TRIAL DETENTION CENTER INMATE GRIEVANCES FY 2008-2009 Q1-Q4



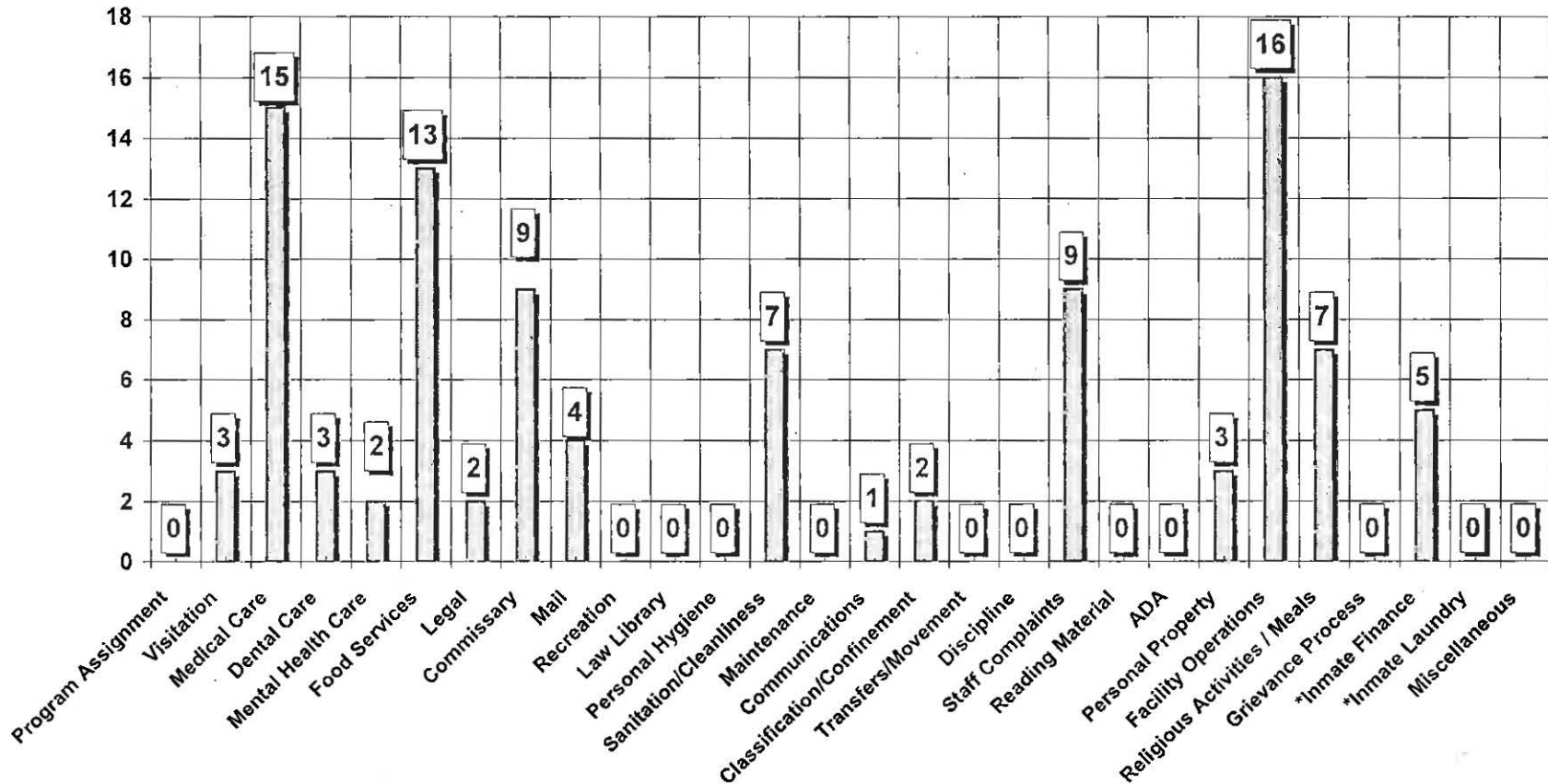
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MIAMI-DADE CORRECTIONS AND REHABILITATION DEPARTMENT



PRE-TRIAL DETENTION CENTER INMATE GRIEVANCES FY 2008-2009 Q4



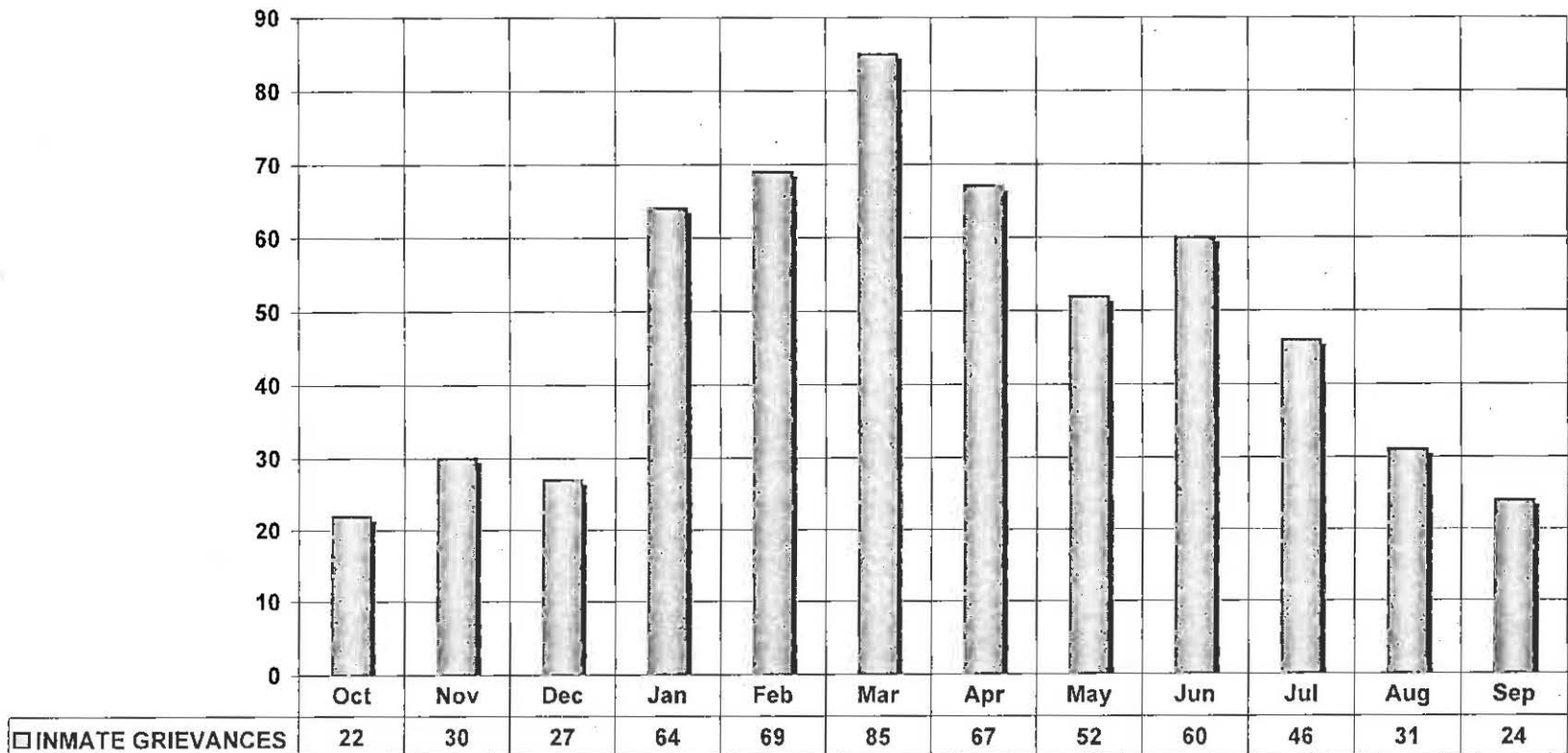
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MIAMI-DADE CORRECTIONS AND REHABILITATION DEPARTMENT



PRE-TRIAL DETENTION CENTER INMATE GRIEVANCES FY 2008-2009 Q1-Q4

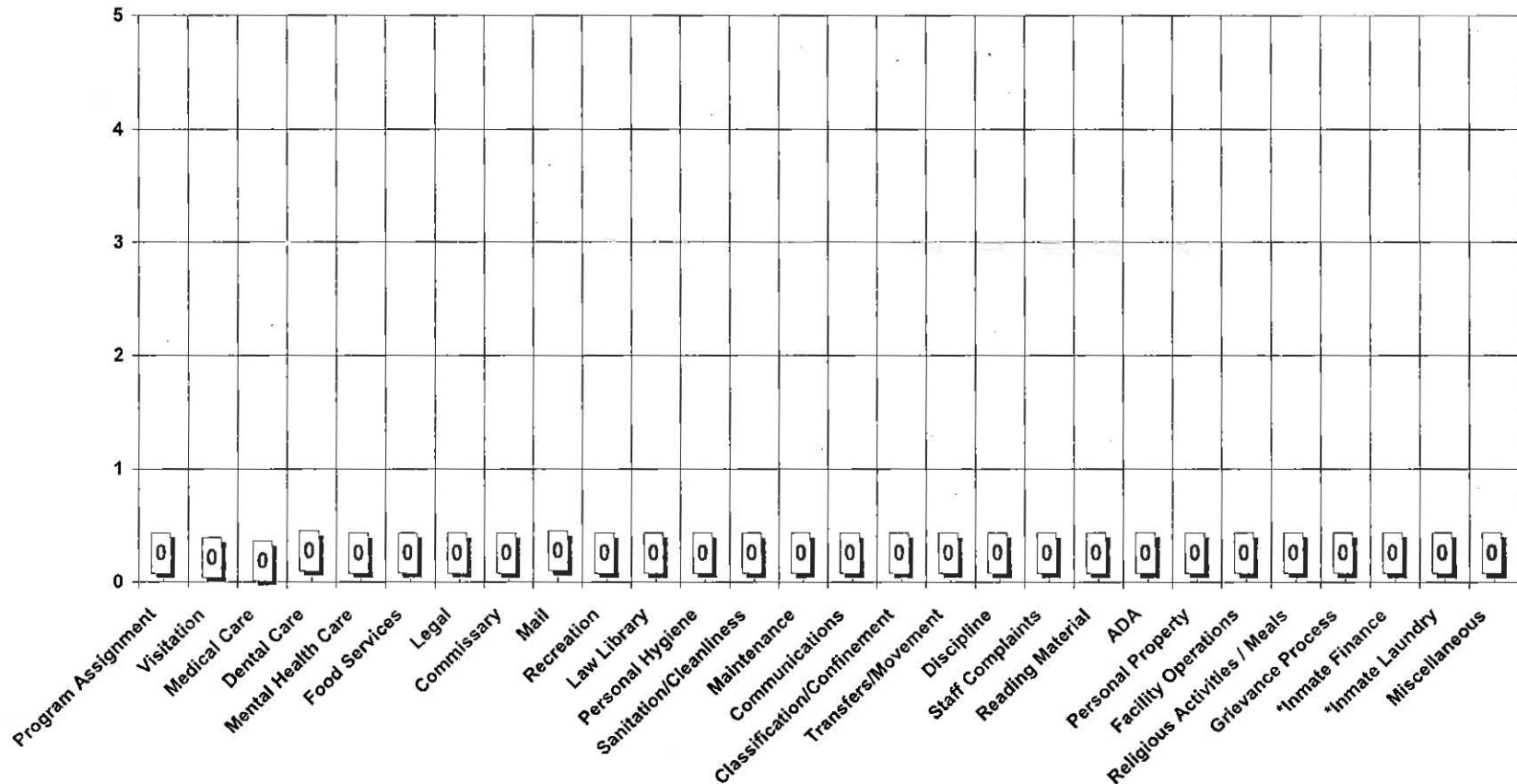




MIAMI-DADE CORRECTIONS AND REHABILITATION DEPARTMENT



WOMEN'S DETENTION CENTER INMATE GRIEVANCES FY 2008-2009 Q1-Q4



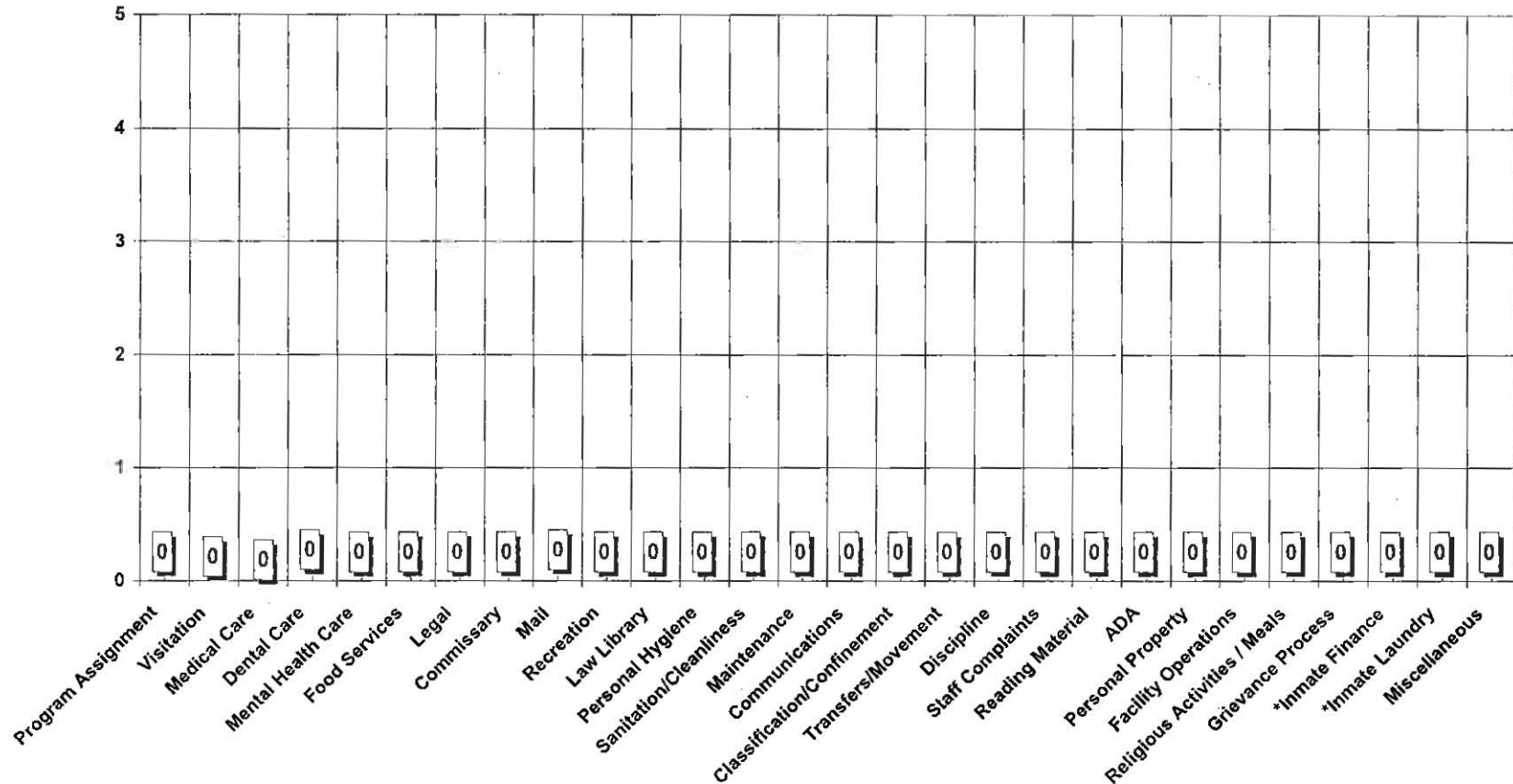
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MIAMI-DADE CORRECTIONS AND REHABILITATION DEPARTMENT



WOMEN'S DETENTION CENTER INMATE GRIEVANCES FY 2008-2009 Q4



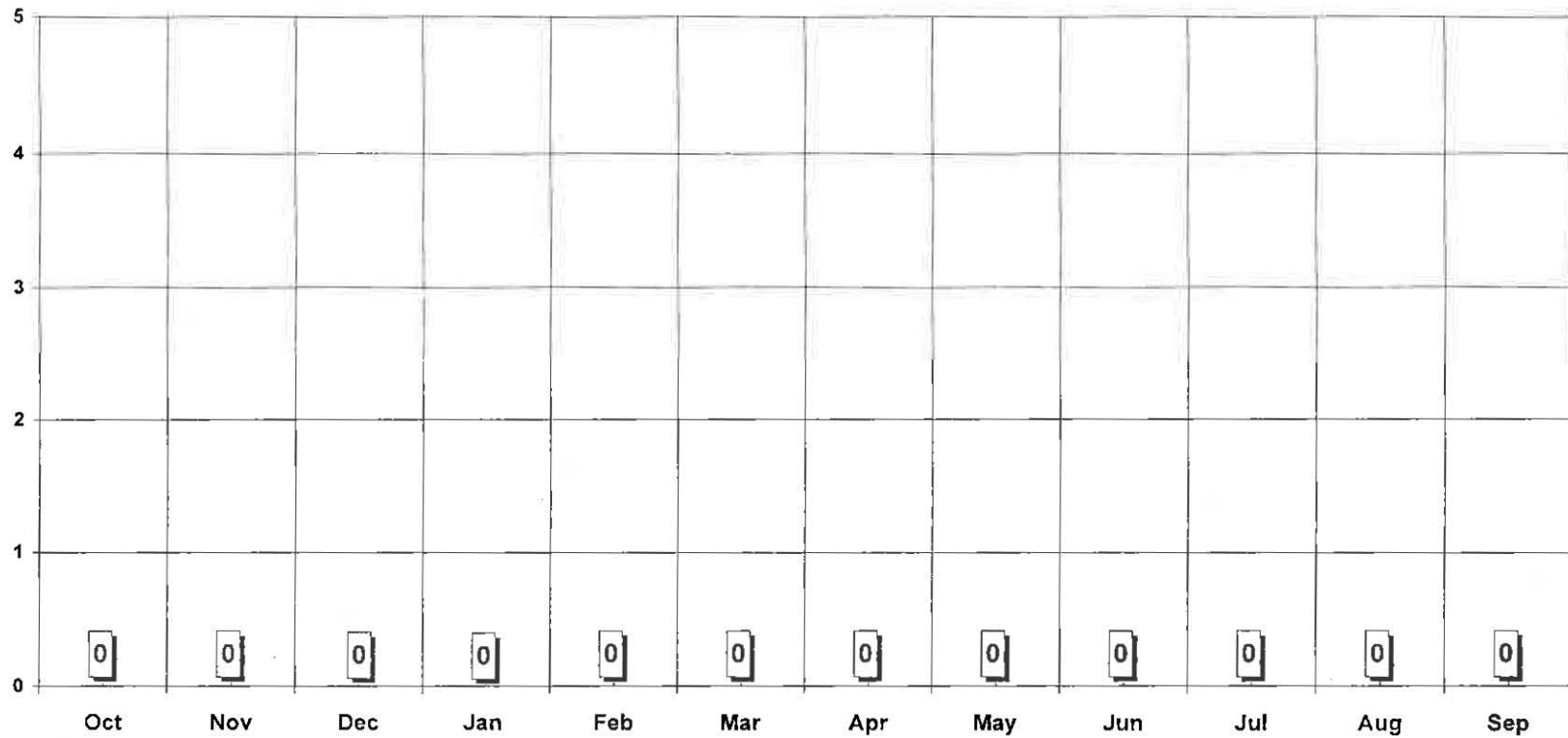
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MIAMI-DADE CORRECTIONS AND REHABILITATION DEPARTMENT



WOMEN'S DETENTION CENTER INMATE GRIEVANCES FY 2008-2009 Q1-Q4

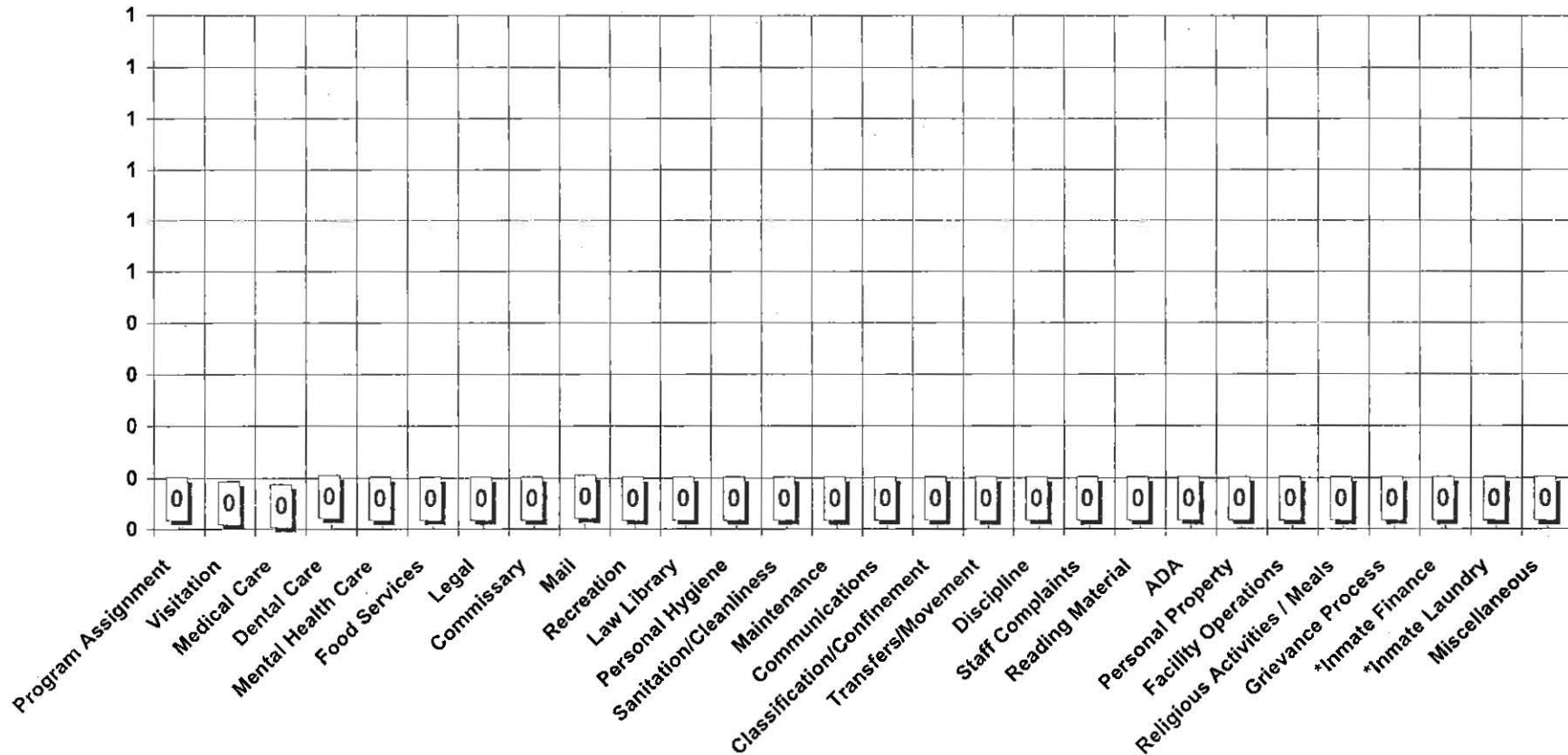




MIAMI-DADE CORRECTIONS AND REHABILITATION DEPARTMENT



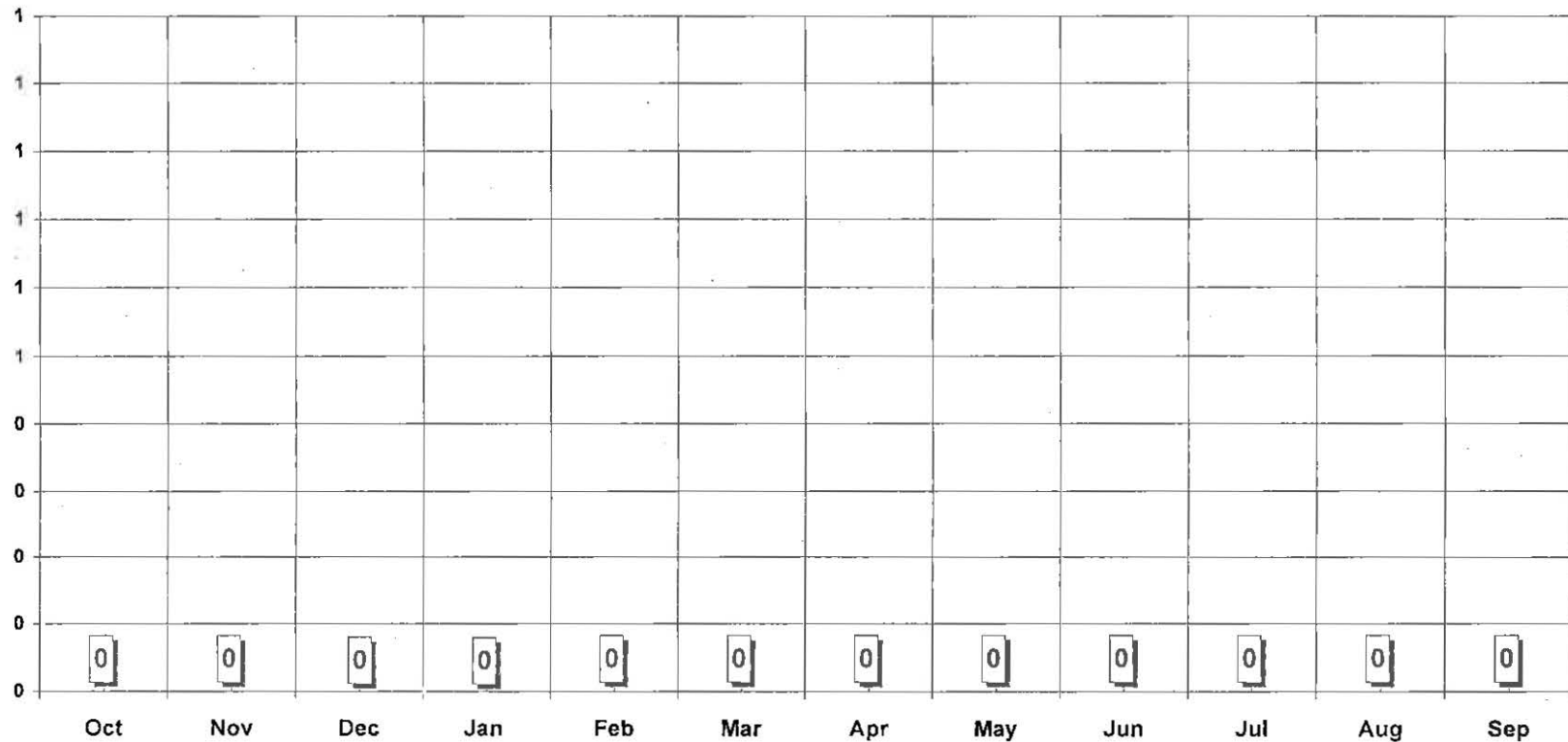
BOOT CAMP PROGRAM INMATE GRIEVANCES FY 2008-2009 Q1-Q4



*Totals collected from January 2009.



**BOOT CAMP PROGRAM
INMATE GRIEVANCES
FY 2008-2009 Q1-Q4**

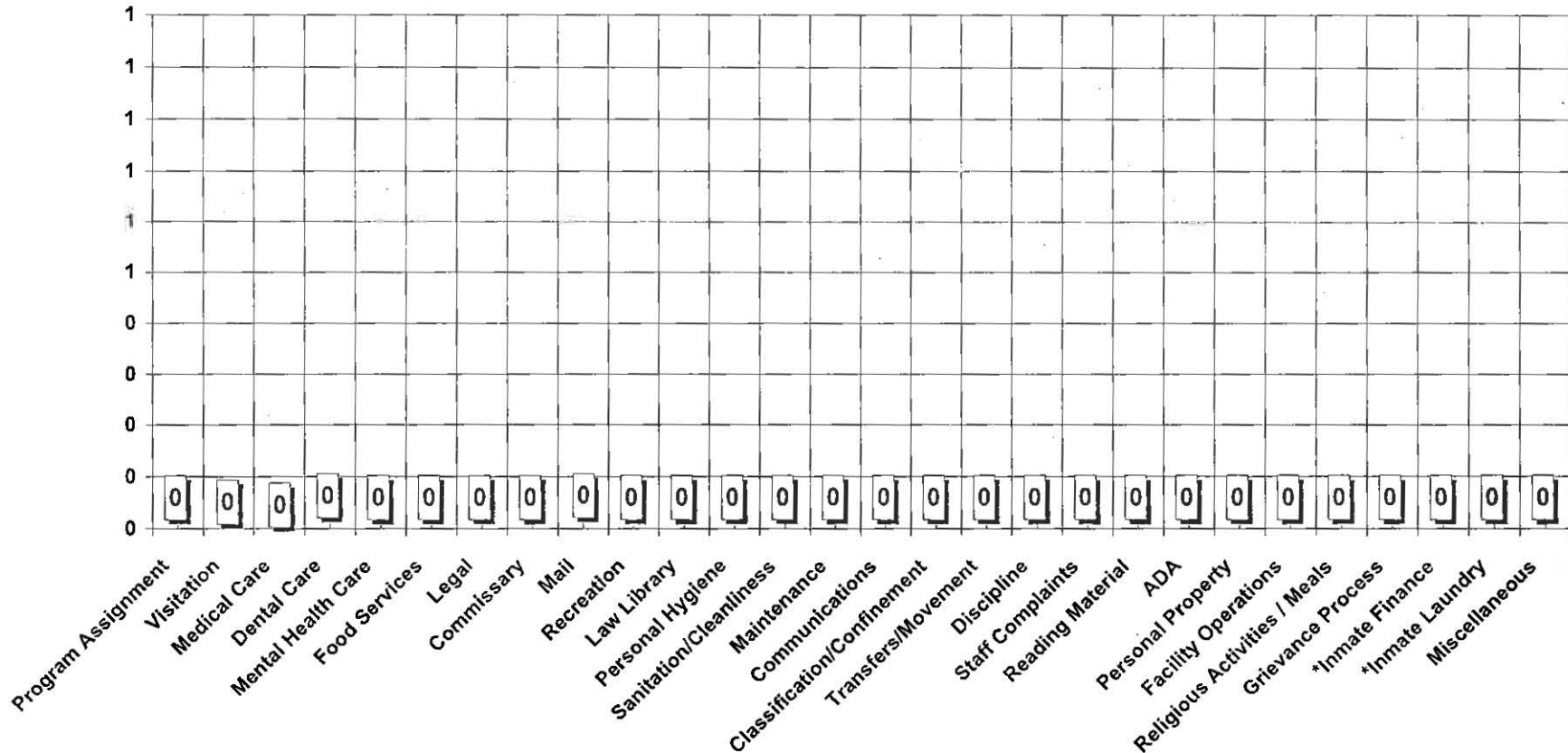




MIAMI-DADE CORRECTIONS AND REHABILITATION DEPARTMENT



BOOT CAMP PROGRAM INMATE GRIEVANCES FY 2008-2009 Q4



*Totals collected from January 2009.

Prepared by MDCR Policy and Planning Bureau, RED Unit, 11/6/2009

